

**SUBJECT****Transportation Protective Sleeve Introduced for Windshield Wipers****MODEL**

R55 (Cooper Clubman)

R55 (Cooper S Clubman)

R57 (Cooper Convertible)

R57 (Cooper S Convertible)

Produced from March 13, 2014 to EOP (end of production)

SITUATION

The windshield wipers streak and judder.

CAUSE

The windshield wiper blades become distorted during transportation and when in storage.

CORRECTION

The factory has been installing windshield wiper protective sleeves since March 13, 2014.

PROCEDURE

The transportation protective sleeves are intended to protect the windshield wiper blades when vehicles are being transported and stored. Therefore, please do not remove them until the final detail inspection and delivery to the customer.

However, for proper wiper operation and so that the customer is satisfied when his or her new car is delivered, please remove the protective sleeves prior to delivery.

Note: Do not use any tools. Always slide the sleeve by hand outwards in a straight line. Do not bend the wiper blade or sleeve.



1. To remove the sleeve, slightly lift the wiper blade off the windshield glass.



2. Grasp the end of the sleeve by hand and pull outward in a straight direction until fully removed. Repeat the same procedure for the opposite side, and then discard the sleeves.

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