



This Service Information bulletin supersedes SI 62 06 13 **dated May 2014.**

NEW designates changes to this revision

SUBJECT

Condition Based Service Due Date Is Reset to 01/2000

MODEL

F01, F02 (7 Series)

F04 (7 Series Hybrid)

F06 (6 Series Gran Coupe)

F07 (5 Series Gran Turismo)

F10 (5 Series)

F10H (5 Series Hybrid)

F12 (6 Series Coupe)

F13 (6 Series Convertible)

F25 (X3)

F30 (3 Series)

F30H (3 Series Hybrid)

SITUATION

The Condition Based Service (CBS) due date is reset to 01/2000 and cannot be updated for:

- Oil Service
- Check Vehicle

Note: No fault code is stored

CAUSE

Software error in the Instrument Cluster

NEW CORRECTION

Do not replace parts for this issue.

1. Obtain all information for the current and/or previously performed engine “Oil Services” and “Vehicle Check Services” (month/year and mileage from the DCSnet “Vehicle History” or your DMS).
2. Reset the instrument cluster by performing test function #25, “Software reset,” in the instrument cluster.

To activate the test function in the instrument cluster, press and hold the soft key button on the left side in

the instrument cluster for more than 10 seconds.

Enter the checksum of the last five (5) numbers included in the VIN: for example, the checksum for KT33211 would be 10 (3+3+2+1+1) and for A655947, it would be 30 (5+5+9+4+7).

3. Set the time/date using the iDrive controller in the vehicle.
4. Check if the CBS data for “Oil Services” and “Vehicle Check Services” now displays the correct service due dates and mileage forecast. This can be looked up on the CID (Central Information Display) in the vehicle.
5. If it is not displayed correctly, perform the test plan in ISTA/D for resetting/adjusting the Condition Based Service data.
6. When it is displayed correctly, perform a vehicle test using the latest ISTA (Integrated Service Technical Application) diagnostic software and troubleshoot any instrument cluster faults. If no faults are stored, proceed to the next step.

Always connect a BMW approved battery charger/power supply ([B04 23 10](#)).

7. Reprogram the vehicle using ISTA/P 2.52.3 or later.

F01/F02/F04/F07 - New integration level: F001-14-03-503 or higher

F06/F10/F10H/F12/F13 - New integration level: F010-14-03-503 or higher

F25 - New integration level: F025-14-03-503 or higher

F30/F30H - New integration level: F020-14-03-503 or higher

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	62 13 40 18 00	
Labor Operation:	Labor Allowance:	Description:
62 99 000	3 FRU	Work time for resetting the CBS data using test function #25 in the instrument cluster (Main work)
or		
62 99 000	1 FRU	Work time for resetting the CBS data using test function #25 in the instrument cluster (Plus work – vehicle already in workshop for other repair)
and		
		Performing “vehicle test” (with vehicle

00 00 556	Refer to KSD2	diagnosis system – checking faults)
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And, if necessary

Labor Operation:	Labor Allowance:	Description:
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)
and		
61 00 730	Refer to KSD	Programming/encoding control unit(s)

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

If control module(s) fail to reprogram or initializations are required, the additional work must be claimed using separate labor operations found in KSD2 under the defect code listed above.

Other Repairs

If performing other ISTA diagnostics and the related test plans results with **eligible and covered work**, claim this work with the applicable defect code and labor operations listed in KSD2.

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