SI B61 08 14
General Electrical Systems

May 2014
Technical Service

SUBJECT
Erroneous Check Control Message "Remote control missing. Unable to start" Is Displayed

MODEL
F15 (X5)

Produced from July 14, 2013 to March 30, 2014

SITUATION
With the engine running, the Start/Stop button is pressed and the engine stops. If the Start/Stop button is pressed again (without opening the door), and the customer has his/her foot on the brake pedal, the engine starts. An erroneous check control message "Remote control missing. Unable to start" is then displayed in the instrument cluster and Central Information Display (CID).

CAUSE
Software error in the Body Domain Controller (BDC)

CORRECTION
Update the vehicle software with ISTA/P 2.52.0 or higher.

PROCEDURE

1. Perform a vehicle test with ISTA and troubleshoot any related faults in the BDC.

   Always connect a BMW approved battery charger/power supply (SI B04 23 10).

2. Program the vehicle using ISTA/P 2.52.0 or higher.

   New Integration level for F15: F025-14-03-501

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software. For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

WARRANTY INFORMATION
Covered under the terms of the BMW New Vehicle/SAV Limited Warranty or the BMW Certified Pre-Owned Program

Defect Code:	61 38 27 02 00	
Labor Operation:	**Labor Allowance:**	**Description:**
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
and if necessary, also		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")

and		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

If control module(s) fail to reprogram or initializations are required, the additional work must be claimed using separate labor operations found in KSD2 under the defect code listed above.

Other Repairs

If performing other ISTA diagnostics and related test plans results with **eligible and covered work,** claim this work with the applicable defect code and labor operations listed in KSD2.