

April 2014 Technical Service

This Service Information bulletin supersedes SI B11 01 14 dated April 2014.

PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

NEW designates changes to this revision

SUBJECT

Delivery Stop/Service Action: Replace Oil Filter Housing Assembly

MODEL

F56 (Cooper)

With B38 engine

F56 (Cooper S)

With B48 engine

SITUATION

A Delivery Stop has been issued on certain 2014 model year F56 vehicles produced from November 2013 to March 2014. A coolant leak could occur at the oil filter housing, resulting in overheating, loss of power and an engine warning light.

Affected vehicles in dealer inventory must not be retailed or delivered until the oil filter assembly has been replaced. Vehicles at ports of entry will be repaired prior to dealer delivery.

The affected vehicles are listed in the attachment to this bulletin; they are also identified with a "Vehicle Comment" in the DCSnet Warranty Vehicle Inquiry or ISPA, as follows:

• Defect Code 0011330300, Delivery Stop, Oil Cooler; see SI M11 01 14.

AFFECTED VEHICLES

This Delivery Stop/Service Action involves F56 Models produced from November 2013 to March 2014.

First check if a Service Action label with a code number 66 is already attached to the B-pillar.

If a code number **66** has been punched out, the Campaign has already been performed and no further action is necessary.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

PROCEDURE

For vehicles that are still in dealer inventory, replace the oil filter housing assembly by performing the attached step-by-step procedure.

For vehicles that have already been delivered to Motorers, please call them and invite them back to the dealership so that their MINIs can be repaired. When the Motorers bring their MINIs to your dealership, please provide them with a MINI service loaner out of your AMP fleet.

PARTS INFORMATION

Parts Logistics will be responsible for entering all orders for this Delivery Stop/Service Action. There is no need to contact us for an order.

As stock becomes available, orders for both the oil cooler and sealing ring will be entered as a VOR order, using the VIN as the PO number. Dealers who have already delivered an F56 to a Motorer will be addressed first.

At this time, we anticipate having enough inventory to cover all vehicles by April 18. We will be proactively updating you via DCS message from the Parts Logistics department as shipments are received in our RDCs.

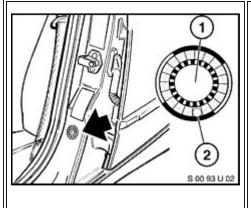
Please do not attempt to order the parts for this repair; orders will be rejected.

NEW Part Number	Description	Quantity
11 42 8 511 391	Oil filter housing assembly	1

Sublet – Bulk Materials

NEW Part Number	Description	Quantity
82 14 0 031 133	Antifreeze (1 gallon = 2 gallons at 50/50 mix)	As required
07 51 0 143 829	Motor oil SAE 5W-30 Longlife	1 quart

LABEL INSTRUCTIONS



This Delivery Stop/Service Action has been assigned code number NEW 66. After the vehicle has been checked and/or corrected, obtain a label NEW (MD20–064) and:

- A. Emboss your MINI dealer warranty number in the middle of the label (1);
- B. Punch out code number **NEW 66** (2), printed on the label; and
- C. Affix the label to the B-pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	00 11 33 03 00	

Delivery stop/new vehicles in stock, or the vehicle is already in the workshop:

Labor Operation:	Labor Allowance:	Description:
00 62 558	F56 B38 = 29 FRU	Replace oil filter housing assembly
	F56 B48 = 25 FRU	

Labor operation code 00 62 558 is a Plus labor operation.

Vehicles delivered to the customer:

Labor Operation:	Labor Allowance:	Description:
00 62 016	F56 B38 = 31 FRU	Replace oil filter housing assembly
	F56 B48 = 26 FRU	

Labor operation code 00 62 016 is a Main labor operation.

Sublet - Materials

Sublet Code 4 See sublet reimbursement calculation below	Reimbursement for repair-related materials (Do not use the MINI part numbers for claim submission)
--	--

Sublet reimbursement calculation for claiming used quantities of repair-related materials:

- MINI Antifreeze/Coolant (One gallon container P/N 82 14 0 031 133) for the required refill quantity (50/50 mixture) at dealer net plus handling.
- NEW MINI Motor Oil SAE 5W-30 Longlife (One quart container P/N 07 51 0 143 829) for the applicable quart quantity at dealer net plus handling.

Enter this material cost as one combined sublet amount, and itemize it in the claim comment section.

MINI F56 QUALITY LAUNCH SUPPORT PROGRAM

MINI USA recognizes that this situation is an inconvenience to our new and current Motorers. In an effort to address this concern, you may offer your Motorer up to \$250.00 in MINI MotoringGear and/or F56 accessories.

Note: The \$250.00 amount is based on the MINI Dealer Net price in effect as determined by the repair date entered on the corresponding DCSnet claim submission. Please do not include the part "handling" in this calculation. For accessories that require installation, this \$250 can be applied to parts and/or labor.

Submit the claim, as outlined below, on the affected F56 VIN that is pending delivery or has been delivered to a Motorer. Field authorization (FAS) is not required.

Note: Always check the DCSnet Warranty Vehicle Inquiry "Repair History (Claims)" sections first before proceeding with the launch support program.

Defect Code: 85 10 02 39 NA	Oil Filter Housing Assembly MINI F56 Quality Launch Support
-----------------------------	--

MINI MotoringGear

Part Number	Description	Quantity
MINI Part Number(s)	MINI MotoringGear	As applicable

And/or

F56 Accessories for Motorers

Labor Operation:	Labor Allowance:	Description:
Refer to KSD2	As applicable	Installation labor for F56 accessories for Motorers
Part Number	Description	Quantity

ATTACHMENTS

View PDF attachment M110114 Instructions.

[Copyright ©2014 BMW of North America, Inc.]