



Aftersales Bulletin

Area **Warranty Information**
Subject Ghost & Wraith Service Update
Group 87
Reference 01-04-2014
Published date 08 April 2014
Version 1
Department Warranty/PF
Recipients All Service Managers, Aftersales Managers, Warranty Administrators and Service Technicians of Rolls-Royce Motor Cars Dealers



1. Situation

The engine oil fill quantity has increased to 11 Litres when carrying out routine servicing on all Ghost and Wraith models from the start of production.

We also continue to see incidences of brake disc replacement claims being submitted that do not include the minimum brake disc thickness.

2. Procedure

Engine Oil Fill Quantity

When refilling the engine oil on all Ghost and Wraith models please follow the procedure outlined in PuMA measure 55460627-03.

Please ensure the correct quantity is claimed when submitting the claim via S-Gate/WXE.

Service Type Defect code	Notes	Job	Labour Code (refer to KSD for FRU)
Oil Inspection 8700030000	Scan Vehicle	Standard Scope	00 00 105
	Perform if "due" or advised on CBS data	Replace engine oil and filter	00 00 610
	Perform if "due" or advised on CBS data	Vehicle check	00 00 624
	Check level and top up level if required	Screen additive	
	Only if worn, Exchange	Wiper rubbers	61 61 041

General Items 8700050000	Perform if "due" or advised on CBS data	Brake Fluid	00 00 618
	Perform if "due" or advised on CBS data	Microfilter	00 00 616
	Perform if "due" or advised on CBS data	Spark Plugs	00 00 622
	Perform if "due" or advised on CBS data	Air filter	00 00 602
	Check level and top up if required	Engine/Turbo Coolant	Refer to KSD

Rolls-Royce Motor Cars

Rolls-Royce Motor Cars Limited
The Drive, Westhampnett, Chichester, West Sussex PO18 0SH
Telephone +44 (0)1243 384000 Fax +44 (0)1243 384100
enquiries@rolls-roycemotorcars.com www.rolls-roycemotorcars.com

Registered in England, No. 3522604. Registered Office: Ellesfield Avenue, Bracknell, Berkshire, RG12 8TA. A BMW Group Company.



Aftersales Bulletin

Published date 08 April 2014

Page 2

Brake Disc Replacement

When claiming for brake disc replacement please ensure the brake discs thickness is entered into the warranty claim comments. Claims without the correct information will be returned for correction or rejected.

Front Brakes 8734110100	Perform if "due" or advised on CBS data	Brake Pads	00 00 612
		Brake Pad Sensors	
	Replace only if below minimum thickness <34.4mm	Brake Discs	34 11 613
Rear Brakes 8734210100	Perform if "due" or advised on CBS data	Brake Pads	00 00 614
		Brake Pad Sensors	
	Replace only if below minimum thickness <28.4 mm	Brake Discs	34 21 932

Please ensure the service consumables are entered using the specific Rolls-Royce Part numbers below:

Consumable	Part number	Maximum Claimable Quantity
Engine oil	07 51 0396364	110 DL
Brake Fluid	07 53 0396438	8 DL
Engine coolant	07 52 0396415	40 DL
Turbo Coolant	07 52 0396415	10 DL
Windscreen wash Additive	07 52 0396716	5 DL

If you have any queries regarding this Ghost and Wraith Service Update then please contact Service.Warranty@rolls-roycemotorcars.com.