



This Service Information bulletin supersedes SI 61 03 06 **dated August 2009.**

NEW designates changes to this revision

SUBJECT

MINI Maintenance Program: Replacement Wiper Inserts

MODEL

All

NEW SITUATION

The MINI Maintenance Program covers the replacement of the wiper blade rubber when it becomes necessary due to normal wear and tear.

- With normal vehicle care, usage and driving conditions, the wiper blade rubber's expected service period is 12 months or longer.

Note: There is no "required" wiper blade rubber replacement after 12 months.

The months of service are determined first by the vehicle's original in-service date, and then from the date of the last replacement.

- To promote customer satisfaction, effective with repair dates on or after July 1, 2014, MINI is opening up the parameters of the claim processing system to allow wiper blade rubber replacements sooner, starting at 60 days prior to the end of 12 months. This will allow your dealer to address these customers who are experiencing performance issues with their wipers.

This policy supersedes all other statements concerning wiper blade maintenance replacement intervals (front and rear when applicable).

The automatic replacement of the wiper blade rubber at every center service visit is not acceptable.

MINI USA reserves the right to inspect all parts replaced under MINI USA's Maintenance Program, either:

- At your dealer by MINI USA personnel, and/or by
- A request to have these parts returned to MINI USA Warranty Parts Return Center (WPRC)

For further details, refer to Section 6 of the Warranty Policy and Procedure Manual.

Wiper Blade and Insert Care

Regularly clean the wiper blade assemblies with soapy water to avoid streaking.

Windshield Care

Wax, dirt and road film buildup on the windshield can cause streaking, poor wiper operation and premature wear of the wiper blade inserts. The windshield should be cleaned regularly to remove contamination. Use MINI approved car care products to clean and care for the vehicle.

PARTS INFORMATION

Part Number	Description	Quantity
Refer to EPC	Wiper Blade Inserts	As applicable

It is important to use the “Set” part numbers, which contain both front wiper blades, when available.

WARRANTY INFORMATION

Covered under the terms of the MINI Maintenance Programs.

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