



Aftersales Bulletin

Area **Service Information**
Subject Urgent: 00 51 42 03 00 RR4, RR4L and RR5 Cooler Air Guide Check (excluding Japan and Australia)
Group 00 51
Reference 00 06 14
Published date 06 June 2014
Version 1
Department Service Operations / POM
Recipients All Service Managers, Aftersales Managers and Service Technicians of Rolls-Royce Motor Cars Dealers



1. Situation

A small number of new Rolls-Royce Ghosts and Wraiths will require the below check to be completed due to a noise being caused by the front wheel of the car rubbing against the front wheel arch liner.

The list of affected chassis numbers can be found in ISPA Light or S-Gate.

2. Procedure

Note: before proceeding, please ensure the wheels are loaded with the weight of the vehicle.

1. Move the steering wheel from left to right with a second person checking for contact in the area highlighted in the image below



If there is no contact then no further action is required.

2. If contact is found, please remove both front 'front section' wheel arch liners to check for correct fitment of the Cooler Air Guides. Please refer to ISTA repair instruction no 51 71 038.

Rolls-Royce Motor Cars

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The below image shows the incorrectly fitted part on the **right side** of the vehicle.

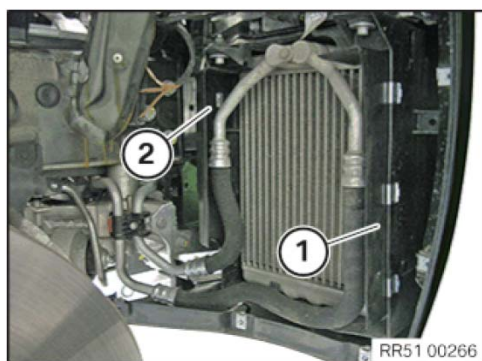


Right side of vehicle:

The front left inner cooler guide has been fitted to the right hand outer cooler guide position in error.

3. If the cool air guides are fitted incorrectly then:
 - a. The 'Outer Cooler Air Guide - right' needs to be removed and fitted to its correct position in the left hand inner
 - b. The part removed from the left side inner needs to be fitted to the right hand outer position

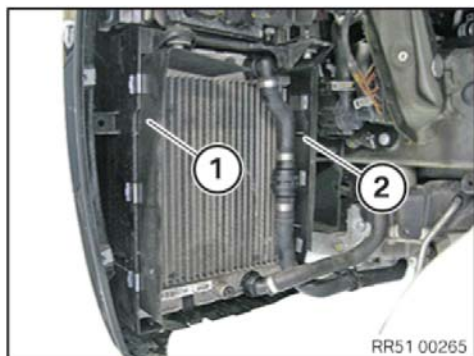
Please see the correct part number locations below:



Right Hand Side:

Install cooler air guide (1 and 2) on the right cooler

	Part Number
Cooler Air Guide (1)	7 401 702
Cooler Air Guide (2)	7 397 952



Left Hand Side:

Install cooler air guide (1 and 2) on the left cooler

	Part Number
Cooler Air Guide (1)	7 401 701
Cooler Air Guide (2)	7 397 951

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4. Check the front right wheel arch liners for damage and replace if broken.

3. Parts Information

Only if required:

Wheel-Arch Panel, front section, front right - 51 71 7 201 178

4. Warranty Information

Claims are subject to current warranty terms.

Defect Code 00 51 42 03 00

Check only

Labour Code	Description	Labour
51 99 00 00	Localising body problem(s)	2 FRU

Repair Required

Labour Code	Description	Labour
51 71 038	Removing and installing or replacing front left or right wheelhouse cover (front section)	7 FRU
51 71 538	Removing and installing or replacing front left or right wheelhouse cover (front section)	5 FRU
51 99 000	Transfer air cooler guides over	3 FRU

Only a 'check only' or a 'repair required' labour code may be claimed for reimbursement purposes.

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