



This Service Information bulletin supersedes SI B51 16 13 **dated November 2013.**

NEW designates changes to this revision

SUBJECT

Bang & Olufsen Sound System: Loudspeaker Cover Rattles

MODEL

NEW .

F01 (7 Series)

F02 (7 Series Long Wheelbase)

F02H (7 Series ActiveHybrid)

F06 (6 Series Gran Coupe)

F07 (5 Series Gran Turismo)

F10 (5 Series Sedan)

F12 (6 Series Convertible)

F13 (6 Series Coupe)

With option 6F2 (Bang & Olufsen Sound System)

Produced to May 31, 2014

SITUATION

The top center loudspeaker cover rattles when driving on rough roads.

CAUSE

Poor loudspeaker cover fitment to the speaker assembly

NEW PROCEDURE

Road test the vehicle on a rough road and confirm the noise is coming from the center speaker.

If the speaker cover rattles, it must be replaced.

<p>Use ISTA Repair Instruction 65 13 052 to remove the loudspeaker cover from the speaker.</p>
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PARTS INFORMATION

Part Number	Description	Quantity
Refer to ETK	Center speaker cover	1

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	65 12 35 41 00	
Labor Operation:	Labor Allowance:	Description:
65 13 052	Refer to KSD2	Removing and installing or replacing speaker cover

Labor operation code 65 13 052 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 65 13 552 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

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