



This Service Information bulletin supersedes SI B51 12 11 **dated March 2011**.

NEW designates changes to this revision

SUBJECT

Front Cupholder Is Jammed

MODEL

F10 (5 Series) from the start of production through March 27, 2011

SITUATION

The front cupholder cover is jammed and cannot be opened or closed.

CAUSE

The following causes are possible:

- Small items such as coins are jammed under the cupholder insert.
- The cupholder insert is not properly installed.
- The cupholder is faulty or broken.
- The cupholder is mounted with excessive stress.

PROCEDURE

Refer to the attachment.

Failure or malfunction of the cupholder due to external influences (e.g. foreign objects under the cupholder insert) does not constitute a defect in material or workmanship, and the resulting repair or replacement cannot be covered under the terms of the BMW New Vehicle Limited Warranty.

PARTS INFORMATION

Part Number	Description	Quantity
NEW 51 16 9 256 131	Front cupholder	If needed

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty for defects in material or workmanship.

Defect Code:	51 16 33 29 00	
Labor Operation:	Labor Allowance:	Description:
51 16 202	Refer to KSD2	Removing and installing or replacing front cupholder
and		
51 99 000	3 FRU	Work time required to perform the repair procedure

Labor operation code 51 16 202 is a main labor operation, if you are using a main labor code for another repair, use the plus code labor operation 51 16 702 instead.

Even though work time labor operation code 51 99 000 ends in “000,” it is not considered a Main labor operation. Also, since the “work time” FRU allowance to be claimed is specified, a separate punch time is not required.

ATTACHMENTS

View PDF attachment [B511211 Attachment](#).

[Copyright ©2014 BMW of North America, Inc.]