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This Service Information bulletin supersedes SI B84 04 12 **dated November 2012.**

**NEW** designates changes to this revision

**SUBJECT**

**NEW** iPhone 6, 6 Plus, 5, 5S, 5C, 4S, 4, and 3GS with iOS 8.x Information

**MODEL**

**NEW**

E60 (5 Series Sedan)

E61 (5 Series Sports Wagon)

E63 (6 Series Coupe)

E64 (6 Series Convertible)

E70 (X5)

E71 (X6)

E72 (X6 ActiveHybrid)

E82 (1 Series Coupe)

E84 (X1)

E88 (1 Series Convertible)

E89 (Z4)

E90 (3 Series Sedan)

E91 (3 Series Sports Wagon)

E92 (3 Series Coupe)

E93 (3 Series Convertible)

F01, F02 (7 Series Sedan)

F02H (ActiveHybrid 7)

F04H (ActiveHybrid 7)

F06 (6 Series Gran Coupe)

F07 (5 Series Gran Turismo)

F10 (5 Series Sedan)

F10H (ActiveHybrid 5)

F12 (6 Series Convertible)

F13 (6 Series Coupe)

F15 (X5)

F16 (X6)

F22 (2 Series Coupe)

F25 (X3)

F26 (X4)

F30 (3 Series Sedan)

F30H (ActiveHybrid 3)

F31 (3 Series Sports Wagon)

F32 (4 Series Coupe)

F33 (4 Series Convertible)

F34 (3 Series Gran Turismo)

F36 (3 Series Gran Coupe)

I01 (i3 BEV)

I01 (i3 REx)

I12 (i8)

All equipped with one or more of the following options:

- 6NL or 639 or 6NS – BMW Assist with enhanced Bluetooth and USB
- 6FL – Smartphone integration
- 6NH – Hands-free Bluetooth and USB Audio

#### **NEW** INFORMATION

There is one major difference in functionality since iOS 8.0 was released.

Scenario:

- The customer leaves the vehicle and turns his or her phone off.
- He or she turns the phone back on.

- He or she enters the vehicle, but does not unlock the phone and start driving.

Result:

- The phone reconnects to the Bluetooth system (normal).
- However, it does not transfer the contact list (not normal).
- The contact list in the iDrive will be empty.
- The call list in the Kombi will display only phone numbers, but no names.
- The hands-free system works for accepting calls and conversing on calls started on the phone.

Solution:

- Prior to the customer entering the vehicle they must unlock the phone (passkey)

With the release of Apple's new iPhone 6, 6 Plus and iOS 8.x software, there have been many questions regarding the new phone and software.

The information in the attachment to this Service Information will help answer these questions. A printed copy can be given to the customer if needed. The attachment provides information on the differences between the new iPhone 6, 6 Plus and the previous versions, along with Apple software improvements in the following areas:

1. Visual comparison
2. Connectivity
3. Functionality

Refer to the PDF file in the "Attachment" section of this bulletin for complete details.

Information on the iPhone 6 is also available via the following:

- [www.bmwusa.com/bluetooth](http://www.bmwusa.com/bluetooth) website

NOTE: This SI will be updated as new information is received.

#### **WARRANTY INFORMATION**

Not applicable.

#### **ATTACHMENTS**

View PDF attachment [B840412 Attachment](#).

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