



PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

SUBJECT

Service Action: Program Variable Damper Control (VDC) Unit

MODEL

F16 (X6)

SITUATION

The electronic damping control may be deactivated due to unfavorable tolerance ranges of the wheel acceleration sensors. The vehicle defaults to the conventional suspension.

AFFECTED VEHICLES

This Service Action involves F16 models produced from August 19, 2014 to November 5, 2014.

First check if a Service Action label with a code number **722** is already attached to the B-pillar.

If a code number **722** has been punched out, the Campaign has already been performed and no further action is necessary.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

PROCEDURE

Program and code the entire vehicle using the latest version ISTA/P (2.54.1 or 3.54.1).

Target integration level: F025-14-11-502

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software. For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

Always connect a BMW approved battery charger/power supply (SI B04 23 10).

LABEL INSTRUCTIONS

	<p>This Service Action has been assigned code number 711. After the vehicle has been checked and/or corrected, obtain a label (SD 92-464) and:</p> <ol style="list-style-type: none"> Emboss your BMW center warranty number in the middle of the label (1); Punch out code number 722 (2), printed on the label; and Affix the label to the B-pillar as shown.
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If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the

old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	00 37 16 01 00	
Labor Operation:	Labor Allowance:	Description:
00 62 860	8 FRU	Program/code control unit(s) (includes connecting an approved battery charger/power supply and performing a vehicle test)

Labor operation code 00 62 860 is as Plus labor operation.

If a control module or component was working properly and/or had no related faults stored prior to vehicle programming and it fails to program correctly or requires initialization, this additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

Repairs to control modules and components with pre-existing conditions are not eligible to be claimed under the defect code listed in this bulletin.

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