

Retail Operator General Manager	Sales New Motorcycles	Sales Pre-Owned Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: July 2014 Bulletin # 61 003 14 (014)		Source: SI 11/2014 Name: Shawn McLean Title: Service & Technical Manager Phone: 201-307-4131				



BMW Motorrad USA

Service Information Bulletin

****Technical Campaign****

Subject: AGM Battery

Model: C 600 Sport (K18), C 650 GT (K19), R nineT (K21), R 1200 R (K27/11), K 1200 / 1300 xx (K4x), R 1200 GS (K50), F 650 / 700 / 800 xx (K7x).

Details: BMW Motorrad has ascertained that a production fault affects AGM batteries (p/n 61 21 8 520 153) manufactured as of May 2013. This production fault can lead to premature failure of the battery.

Vehicles affected: In order to determine if a specific vehicle is affected by this Technical Campaign, it will be necessary to verify all vehicle VINs through a DCS Vehicle History Check. Based on the response of the system, either proceed with the repair or take no further action. Please note, affected VINs may not appear until 24-72 hours after the release of this bulletin.

Production Solution: The batteries installed at the factory as of January 11, 2014 are in full working order.

After-sales Solution: **Faulty battery installed at the factory:**

Install a new battery (finish code A4 or higher) see the current RSD (Repair and Service Data BMW Motorrad) DVD for details.

Faulty battery installed as replacement:

Vehicles that were fitted with a faulty battery as a replacement cannot be identified with the defect code of the technical campaign. The batteries in question with finish code E3 to M3 (see illustration of AGM battery finish code chart) will also have to be replaced; in this case for accounting purposes use temporary defect code 61 21 90 12 00.

A white rectangular AGM battery with a black top cover. The top cover has two silver terminals. A black label with the white text 'J3' is on the front. A blue arrow points from the 'J3' label in the table to this label on the battery.

Finish code	Month / Year	Status
A3	January 2013	OK
B3	February 2013	OK
C3	March 2013	OK
D3	April 2013	OK
E3/F3	May 2013	Not OK
G3	June 2013	Not OK
H3	July 2013	Not OK
I3	August 2013	Not OK
J3	September 2013	Not OK
K3	October 2013	Not OK
L3	November 2013	Not OK
M3	December 2013	Not OK

Illustration: AGM battery finish code chart

Warranty Information: **For a faulty battery installed at the factory:**

Defect code:	00 61 33 00 00	Replacing battery
Labor code:	00 60 292*	Replacing battery, 5 FRU [7 FRU for R nineT (K21)]
Part number:	61 21 8 520 153	AGM Battery

For a faulty battery installed as replacement:

Defect code:	61 21 90 12 00	Replacing battery
Labor code:	61 21 011*	Renewing battery, see RSD for FRU amount
Part number:	61 21 8 520 153	AGM Battery

*Main Work labor operations 00 60 292 and 61 21 011 include all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks. Only one main labor operation can be claimed per repair visit. All other labor operations for any other line(s) must be claimed using plus code labor operations. Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claims submission and archiving requirements as applicable.

Contact: Service and Technical Manager