



This Service Information bulletin supersedes SI B65 21 13 **dated December 2013**.

NEW designates changes to this revision

SUBJECT

When Unlocking with Comfort Access the Outside Door Mirrors Are in the Wrong Position

MODEL

NEW F01, F02 (7 Series Sedan)

NEW F04 (ActiveHybrid 7)

NEW F06 (6 Series Gran Coupe)

NEW F07 (5 Series Gran Turismo)

NEW F10 (5 Series Sedan)

NEW F12 (6 Series Convertible)

NEW F13 (6 Series Coupe)

NEW F25 (X3)

NEW Produced to March 2014

NEW With option 322 (Comfort Access)

SITUATION

The vehicle is locked with one remote key and then enters sleep mode. The vehicle is then unlocked using one of the outside door handles with the second remote key. The outside door mirrors do not move to the correct position. The seats do move into the correct position.

CAUSE

Software error in driver's seat module

NEW PROCEDURE

DO NOT replace parts.

1. Perform a vehicle test using ISTA and diagnose any faults related to the above situation. Follow the test plan recommendations. If no faults are stored, proceed to the next step.
2. The software update will fix a vehicle with an integration level that is lower than the list below:

F01, F02, F04 and F07: F001-14-03-502

F06, F10, F12, and F13: F010-14-03-502

F25: F025-14-03-502

The vehicle must be programmed using ISTA/P 2.52 or higher.

Always connect a BMW approved battery charger/power supply refer to [SI B04 23 10](#).

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty or the BMW Certified Pre-Owned Program.

Defect Code:	61 35 69 14 00	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
and		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)
and		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

If control module(s) fail to reprogram or initializations are required, the additional work must be claimed using separate labor operations found in KSD2 under the defect code listed above.

Other Repairs

If performing ISTA diagnostics and related test plans results in other eligible and covered work, claim this work with the applicable defect code and/or labor operations listed in KSD2.

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