



**PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.**

#### SUBJECT

**Service Action: Replace Center Console Lock Cylinder**

#### MODEL

F01, F02 (7 Series)

F06 (6 Series Gran Coupe)

F07 (5 Series Gran Turismo)

F12 (6 Series Convertible)

F13 (6 Series Coupe)

Produced from March 7, 2014 to April 23, 2014

#### SITUATION

The center console lock cylinder is loose.

#### CAUSE

Manufacturing tolerances of the center console lock cover cap may cause it to become loose or missing.

#### AFFECTED VEHICLES

This Service Action involves F01, F02, F06, F07, F12 and F13 vehicles produced from March 7, 2014 to April 23, 2014.

First check if a Service Action label with a code number **688** is already attached to the B-pillar.

If a code number **688** has been punched out, the Service Action has already been performed and no further action is necessary.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

#### CORRECTION

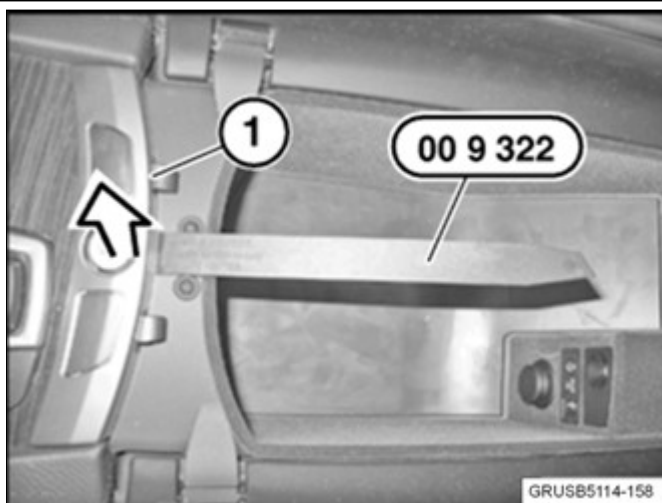
Replace the center console lock cylinder.

#### PROCEDURE

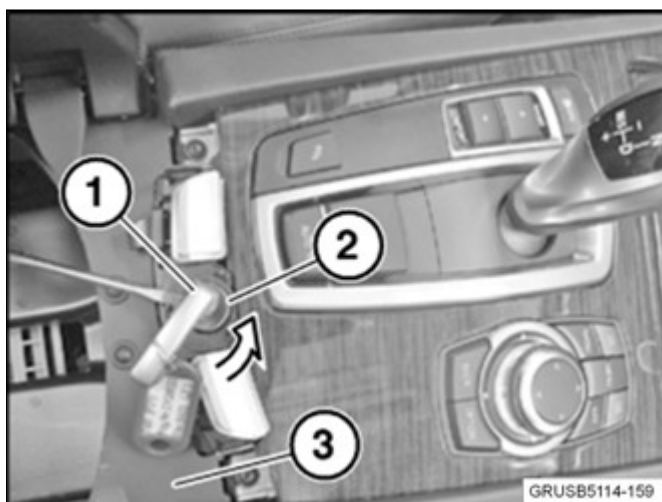
- |  |   |
|--|---|
|  | <ol style="list-style-type: none"> <li>1. Locate the lock in the center console. In the photo, the key</li> </ol> |
|--|---|



cover cap is missing.



2. Open both center console doors. Carefully lever out the center armrest lock trim (1) from the center console with special tool 00 9 322 and remove.



3. Insert the metal key into the lock (1) and turn in the direction of the arrow to the left. Carefully work the lock cylinder (2) upwards with a suitable prying tool and remove the lock from the center armrest (3).

Installation:

Insert the new lock cylinder (2) into the console and make sure it is correctly seated.

Check for proper locking and unlocking, and then reinstall the lock trim piece.

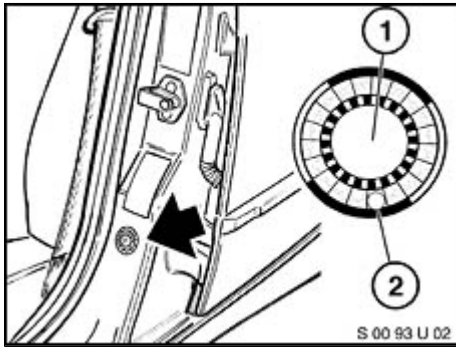
#### PARTS INFORMATION

| Part Number | Description | Quantity |
|-------------|-------------|----------|
|             |             |          |

51 16 9 202 265

Lock cylinder

1

**LABEL INSTRUCTIONS**

This Service Action has been assigned code number **688**. After the vehicle has been checked and/or corrected, obtain a label (SD 92-439) and:

- A. Emboss your BMW center warranty number in the middle of the label (1);
- B. Punch out code number **688** (2), printed on the label; and
- C. Affix the label to the B-pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

**WARRANTY INFORMATION**

Reimbursement for this Service Action will be via normal claim entry utilizing the following information.

|                         |                         |  |
|-------------------------|-------------------------|--|
| <b>Defect Code:</b>     | <b>00 51 39 03 00</b>   |  |
|                         |                         |  |
| <b>Labor Operation:</b> | <b>Labor Allowance:</b> | <b>Description:</b>                      |
| 00 62 631               | 3 FRU                   | Replace the center console lock cylinder |

Labor operation code 00 62 631 is a Plus labor operation.

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