

September 2014 Technical Service

This Service Information bulletin supersedes SI B51 21 13 dated December 2013.

NEW designates changes to this revision

SUBJECT

Door Mirror Wind/Whistle Noise

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Produced to November 22, 2013

SITUATION

Whistling noise from front area of the front door mirror when driving at highway speeds

CAUSE

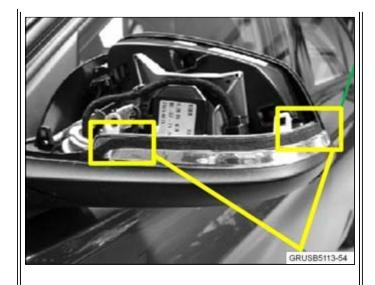
There is an air gap between the door mirror cap and the turn signal housing in the mirror.

PROCEDURE

Confirm which mirror is creating the whistling noise based on the customer complaint on the repair order, and then proceed to Step 1.

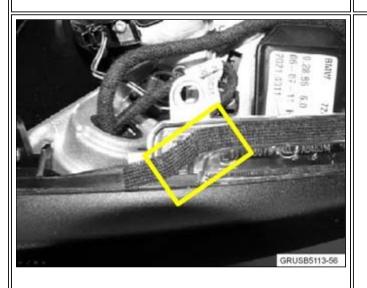
- 1. Refer to Repair Instruction 51 16 026 "Removing mirror glass" and remove the glass.
- 2. Refer to Repair Instruction 51 16 041 "Removing and installing/replacing cover cap on the left or right exterior mirror" and remove the mirror cap.
- 3. Prepare a strip of the fabric tape by cutting the width to 9 mm and a length long enough to cover the upper turn signal housing

4. Clean the entire upper surface of the turn signal housing with a clean cloth. Caution must be used when applying the tape in the areas shown.





5. Start by applying the tape to the area shown and be careful not to overlap the tape into the area where the mirror cap cover fits.



6. Continue applying the tape along the turn signal. Make sure the tape is fitted as shown and the tape cannot be seen after the mirror cap is installed. Reinstall the removed parts in the reverse order of their removal.

PARTS INFORMATION

Part Number	Description	Quantity
61 13 6 920 760	Polyester-glass mat wrap (fabric tape)	See sublet

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code: | 51 16 00 39 00

Repairing One Side

Labor Operation:	Labor Allowance:	Description:
NEW 51 16 026	Refer to KSD2	Removing, installing or replacing door mirror glass, left or right
and		
NEW 51 99 000	1 FRU	Work time to perform the repair procedure to one outside mirror
and		
Sublet Code	\$0.50	Reimbursement for the used quantity of Polyester-glass mat wrap (Bulk PN reference P/N 61 13 6 920 760, "19 mm x 7.5 m". Do not use this part number for claim submission)

Labor operation code 51 16 026 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 51 16 526 instead.

Repairing Both Sides

Labor Operation:	Labor Allowance:	Description:
NEW 51 16 025	Refer to KSD2	Removing, installing or replacing mirror glass, both sides
and		
NEW 51 99 000	2 FRU	Work time to perform the repair procedure to both outside mirrors
and		
Sublet Code	\$1.00	Reimbursement for the used quantity of Polyester-glass mat wrap (Bulk PN reference P/N 61 11 6 920 760, "19 mm x 7.5 m". Do not use this part number for claim submission)

Labor operation code 51 16 025 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 51 16 525 instead.

Even though work time labor operation code 51 99 000 ends in "000," it is not considered a Main labor operation. Also, since the "work time" FRU allowances to be claimed are specified, a separate punch time is not required.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

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