

Measure no.

US 57194556-01

Subject

Heated handlebar grips with low output

Status date (mm/dd/yy)

2/4/14

Status

Accepted

Organization

US, MOT

Date created (mm/dd/yy)

2/4/14

Created by

Bernhard Kistler

PQM Problem reference**Release date (mm/dd/yy)****Approved by****Dealer release**

Allow automatic release

Vehicles affected**E series**

K50 K51

Engine**Body****Production period (from/to)**

(mm/dd/yy)

Comment on production period**Feedback (all cases relating to****measure up to) (mm/dd/yy)**

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Complaint

The heated handlebar grips do not get sufficiently warm.

Cause

1. The heat output of the K50 (R 1200 GS) and K51 (R 1200 GS Adv) is the same as that of previous models.

However, the increased wall thickness of the aluminium handlebar means that the heat output felt by the rider is lower.

2. To ensure that the motorcycle is supplied with sufficient power when idling, the output of the heated handlebar grips is reduced to 50% of the maximum heat output if the engine speed is less than 1300 rpm.

As soon as the engine speed reaches 1500 rpm or more, the heated handlebar grips are reactivated with the desired output.

During the first five minutes after switching on the heated handlebar grips, this reduced output is not activated.

Measure

Please explain this situation to the customer.

There is currently no remedy available.

Complaint

Fault location	Fault type	Fault place	Fault conditions
▶ Using heated grip	Effect too weak	Both sides / all	
▶ Using heated grip	Not (sufficiently) comfortable	Both sides / all	Ambient temperature -15 - 0°C / 5 - 32°F Ambient temperature 0 - 15°C / 32 - 60°F Permanent

Cause

#	Fault location	Fault type	Fault place
▶ 1	61/31 Heated grip	Too cold	Both sides / all
	Repair Task	Special Clearance	Area
		No	Electrics/Electronics

Fault code**Progman / DIS / ISTA / ISTA/P**

System	State	Version
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