

Hello,

This message is designed to help you determine if stock of P/N 72 11 0 303 879 is defective. Please use the follow pictures as a guide to determine if your stock needs to be returned. There will be a second message following this message to advise of the stock return process.

Using a straight edge, place along both sides of the unit where the hole for the retaining pin resides. As you can see below, there is an obvious dimple which may cause the ball mount to interfere with the NAS receiver. Please note the air gap between the straight edge and unit.



Picture 1: Example of defective unit

Please Note: IF EITHER SIDE OF THE BALL MOUNT is deformed, the unit will not fit in the NAS receiver and must be replaced. Good units should look like the below picture on both sides of the pin hole with zero air gaps along the length of the tube.



Picture 2: Example of unit with no deformity