

# February 2014 Technical Service

This Service Information bulletin supersedes SI B84 06 13 dated May 2013.

NEW designates changes to this revision

#### **SUBJECT**

iPhone Charging Status Constantly Switches On and Off

# MODEL NEW

F01, F02 (7 Series Sedan)

F02H (ActiveHybrid 7)

F06 (6 Series Gran Coupe)

F07 (5 Series Gran Turismo)

F10 (5 Series Sedan)

F10H (ActiveHybrid 5)

F12 (6 Series Convertible)

F13 (6 Series Coupe)

F15 (X5)

F25 (X3)

F30 (3 Series Sedan)

F30H (ActiveHybrid 3)

F31 (3 Series Sports Wagon)

F32 (4 Series Coupe)

F34 (3 Series Gran Turismo)

With option 609 (Navigation System Professional, HU-H)

and

Without option 6VA (CIC assignment)

#### **SITUATION**

When using the USB cable to connect the iPhone to the USB audio interface, the iPhone charging status constantly switches between charging and not charging. This is noticeable by the alternating flash in the battery symbol on the iPhone display.

## **CAUSE**

The quality of the USB cable can cause a voltage drop (usually caused by using aftermarket cables).

## **INFORMATION**

# Do not replace any other parts!

Advise the customer that he/she **must** use one of the following:

- The original Apple iPhone/iPOD USB cable that came with the device
- A BMW supplied iPhone/iPOD USB adapter cable

## PARTS INFORMATION

Part Number	Description	Quantity
61 12 2 220 019	USB Adapter for Apple iPhone/iPOD (Reference only)	1
61 12 2 354 478	BMW USB Adapter (Lightning)	1

### **WARRANTY INFORMATION**

Not applicable.

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