



This Service Information bulletin supersedes SI 62 06 13 **dated June 2013**.

NEW designates changes to this revision

SUBJECT

Condition Based Service Due Date Is Reset to 01/2000

MODEL

NEW

F01, F02 (7 Series)

F04 (7 Series Hybrid)

F06 (6 Series Gran Coupe)

F07 (5 Series Gran Turismo)

F10 (5 Series)

F10H (5 Series Hybrid)

F12 (6 Series Coupe)

F13 (6 Series Convertible)

F25 (X3)

F30 (3 Series)

F30H (3 Series Hybrid)

SITUATION

The Condition Based Service (CBS) due date is reset to 01/2000 and cannot be updated for:

- Oil Service
- Check Vehicle

Note: No fault code is stored

CAUSE

Software error in the Instrument Cluster

NEW CORRECTION

Do not replace parts for this issue.

1. Obtain all the information for performed “Oil Services” and “Vehicle Check Services” (month/year and mileage either from “Vehicle History” or from the “Service Booklet”).
2. Reset the instrument cluster by carrying out test function #25 “Software reset” in the instrument cluster.

To activate the test function in the instrument cluster, press and hold the soft key button on the left side in the instrument cluster for more than 10 seconds.

3. Set the time/date via the iDrive controller in the vehicle.
4. Check if the CBS data for “Oil Services” and “Vehicle Check Services” now displays the correct service due dates and mileage forecast. This can be looked up on the CID (Central Information Display) in the vehicle.
5. Only if the CBS due date data for “Oil Services” and “Vehicle Check Services” are still not displayed correctly: perform a vehicle test using the latest ISTA diagnostic software and follow the relevant test plans using the ISTA diagnosis tool.

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty or the BMW Certified Pre-Owned Program.

Defect Code:	62 13 46 18 00	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
and		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)
and		
62 99 000	1 FRU	Resetting the CBS data using test function #25 in the instrument cluster

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

Even though work time labor operation code 62 99 000 ends in “000,” it is not considered a Main labor operation.

Other Repairs

If the problem is not corrected by resetting the CBS data as outlined in the procedure section and performing ISTA diagnostics, and the related test plans result in other eligible and covered work, claim this work with the defect code above or the another applicable defect code with the corresponding labor operations listed in KSD2.