



SUBJECT

Instrument Cluster: Backlight Stays On After Ignition Off

MODEL

F01

F02

Produced from July 2013 to November 2013

With option 6WB (Dynamic Digital Instrument Cluster)

SITUATION

The backlighting in the instrument cluster stays on after ignition off.

- No fault code is stored

CAUSE

Software error in the instrument cluster introduced with software I-level 13-07-501 or higher (ISTA/P 2.50.0 or higher) in July 2013

CORRECTION

Do not replace parts for this issue.

1. Perform a vehicle test using the latest ISTA (Integrated Service Technical Application) diagnostic software. Complete all test modules related to the instrument cluster.
2. Reprogram the vehicle using ISTA/P 2.51.2 or later.

New integration level: F001-13-11-503 or higher

New integration level: F010-13-11-503 or higher

Always connect a BMW approved battery charger/power supply ([SI B04 23 10](#)).

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty or the BMW Certified Pre-Owned Programs

Defect Code:	62 11 20 42 00
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Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

If control module(s) fail to reprogram or initializations are required, the additional work must be claimed using separate labor operations found in KSD2 under the defect code listed above.

Other Repairs

If performing ISTA diagnostics and the related test plans results in other eligible and covered work, claim this work with the applicable defect code and/or labor operations listed in KSD2.

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