

Please distribute to:
Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager

- | | | |
|--|---|--|
| ☒ Freightliner Dealers | ☒ Thomas Built Bus Dealers | ☒ Used Product (DTR) |
| ☒ Western Star Dealers | ☒ Direct Warranty Customers | ☒ Travel Centers of America/Petro:Lube |
| ☒ Sterling Dealers | ☒ Export | |
| ☒ FCCC Dealers | ☒ DDC Distributors | |

IMPORTANT WARRANTY INFORMATION

REF **14-013R**

Effective 05/12/2014

Release 05/14/2014

SUBJECT Revised Road Test/Repair Validation SRT

❖ **New Road Test
SRT**

In collaboration with the Standard Repair Time (SRT) Joint Application Development (JAD) team, DTNA is pleased to announce the creation of a new SRT to reimburse the labor associated in the road test/repair validation activities.

SRT number: 939-6040A

ROAD TEST/REPAIR VALIDATION

0.5 hours

❖ **SRT
Guidelines**

The new SRT is effective for claims submitted in OWL for repairs completed on or after May 12, 2014. [For claims filed directly to Detroit, follow these guidelines:](#)

- [Detroit axle/transmission claims: use the new road test SRT \(939-6040A\), if applicable](#)
- [Detroit engine claims: use existing Detroit SRTs, if applicable](#)

This SRT should be used on issues relating to diagnosing and validating drivability issues such as:

- Vibrations and harshness
- Overheating
- Major component repair
- Intermittent issues
- Transmission/drivetrain
- Vibrations/noise
- Brakes/steering components

Not all repairs require road tests; this SRT should not be used as a quality measure on every repair to check a technician's work. Road testing can be deemed a warrantable operation in the following circumstances:

- To verify some (not all) customer complaints with or without driver being present
- Cause is not visibly obvious (only surfaces during road test)
- Vehicle check engine light or historical fault codes are not present
- When required to clear certain codes or diagnose issues utilizing onboard diagnostic tools while driving
- Verify that the customer drivability complaint has been corrected

When claiming this SRT, all road testing must be justified in the claim story. If the total road testing time is greater than .5 hours, claim the published SRT once and enter the remaining actual time as Diagnostic labor. The Road Test/Repair Validation SRT is published on the *Parts and Labor Lookup* screen in OWL.

Claim	Failure	Parts	Labor	Other Charges	Location	Pa	
Labor Type		SRT	SRT Description		Add Ops	SRT Hours	Claimed
☐	STANDARD	420-6070A		Includes	CARRIER ASSY, S	3.7	3.7
☐	ADMIN	939-6010A		Includes	Admin SRT	0.3	0.3
☐	STANDARD	939-6040A		Includes	ROAD TEST/REPAI	0.5	0.5
☐	DIAGNOSTIC	420-1070A			CARRIER ASSY, S	0.0	0.2

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version on-line: Important Warranty Information Letters are available at Accessfreightliner.com> Applications> WarrantyLit> Warranty Letters

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.