FLA COE FLB COE FLD Conventional Business Class FLC 112 Conventional Century Class Conventional Argosy COE Cargo Columbia > Coronado
 > Business Class M2
 > Cascadia
 > 108SD/114SD

Freightliner Service Bulletin

Description of Revisions: This bulletin replaces the version dated June 2013. The "Solenoid Test" instructions are revised.

General Information

NOTE: This bulletin pertains to vehicles with Cummins engines and aftertreatment systems only.

NOTE: The test procedure should be performed with the header unit installed in the DEF tank.

The Gentech diesel exhaust fluid (DEF) coolant-flow-control solenoid is an electric 12V solenoid that controls the flow of coolant through stainless steel tubes in the DEF tank. The solenoid is checked every time the truck is started and is used when the DEF temperature drops to its freezing point, 12°F (-11°C) or below. The command is controlled by the Cummins engine controller. Several different fault codes may indicate a problem with the DEF tank temperature data. See **Table 1** for the most common examples. If any Gentech DEF coolant-flow control solenoid related fault codes are shown, perform the following test to determine if the solenoid valve functions correctly.

Gentech DEF Coolant-Flow-Solenoid, Common Fault Codes (Typical)					
Fault Code	Description				
1679	Aftertreatment DEF tank temperature - data erratic, intermittent, or incorrect.				
1683	Aftertreatment DEF tank heater – voltage above normal, or shorted to high source.				
1684	Aftertreatment DEF tank heater - voltage below normal, or shorted to low source.				

Table 1, Gentech DEF Coolant-Flow Solenoid, Common Fault Codes (Typical)

If the solenoid valve is functioning correctly, test the rest of the system for the problem.

If the solenoid valve is not functioning correctly, replace the solenoid valve assembly only. Do not replace the complete header.

Solenoid Test

NOTE: Wear protective gloves when working on the DEF system to protect from crystallized DEF.

1. Park the vehicle on a level surface, shut down the engine, and set the parking brakes. Chock the tires.

IMPORTANT: Gentech changed the design of the coolant flow control solenoid in March 2011. There are two different solenoids with the same part number but different resistance values. Refer to Fig. 1 and Fig. 2 to see the differences in the solenoid housings. The tag on the solenoid will say, "7W" or "10W".

- 2. Determine which style of solenoid is installed on the vehicle. See Fig. 1 and Fig. 2.
- 3. Disconnect the 2-pin solenoid connector from the harness.
- 4. Measure the resistance of the solenoid. The solenoid resistance should be $20\pm1 \Omega$ for the 7-watt unit, or $13.5\pm0.7 \Omega$ for the 10-watt unit. Wiggle the solenoid pigtail to test for an intermittent condition.

If the reading is within specification, check for corrosion on or around the harness terminals. Do not disassemble the solenoid.

If the solenoid resistance is out of range, or if there is corrosion, replace the solenoid valve assembly only. Do not replace the complete header.

If the solenoid resistance is not out of range, or if there is no corrosion, troubleshoot the rest of the system.



Gentech DEF Coolant-Flow Solenoid, Testing and Replacement

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Fig. 1, 7-Watt Solenoid Valve ($20\pm 1 \Omega$)



Fig. 2, 10-Watt Solenoid Valve (13.5±0.7 Ω)

Solenoid Valve Assembly Replacement

Refer to Fig. 3 for this procedure.

- 1. Park the vehicle on a level surface, shut down the engine, and set the parking brakes. Chock the tires.
- 2. Remove the DEF tank cover, if equipped.

When using hose-pinch pliers, make sure that only the rubber line is pinched. Pinching a hard-line will damage the line.

- 3. Using hose-pinch pliers, pinch off the rubber coolant lines connected to the DEF tank.
- 4. Place a catch pan under the DEF tank to catch any lost coolant.
- 5. Remove the retaining clip, and disconnect the coolant line at the solenoid valve.
- 6. Disconnect the solenoid pigtail connector.
- 7. Open the solenoid valve retainer and rotate the solenoid valve out of the retainer.
- 8. Remove the retaining clip and pull the solenoid valve from the header connection.
- 9. Push the new solenoid valve onto the header connection, and rotate it fully into the retainer.
- 10. Install the retaining clip at the header connection.
- 11. Connect the pigtail.
- 12. Connect the coolant line to the solenoid valve.
- 13. Remove the pinch pliers from the coolant lines.
- 14. Install the DEF tank cover, if equipped.

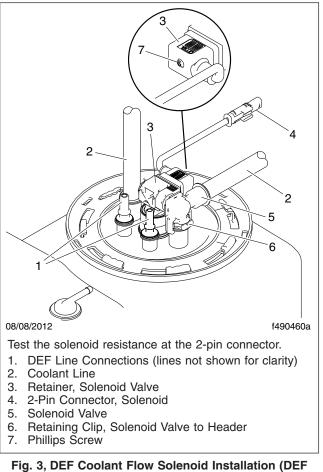
Gentech DEF Coolant-Flow Solenoid, Testing and Replacement

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g. 3, DEF Coolant Flow Solenoid Installation (DE lines not shown for clarity)

15. Check the coolant level, and add coolant as needed.

Parts

Parts are available through the PDC. See **Table 2** for part numbers.

Replacement DEF Solenoid Valves							
Part Number	Description	Where Used					
04-27926-000	Valve-Water, Supply	6-Gallon Tank					
04-28039-000	Solenoid Valve, LH	13- and 23-Gallon Tanks					
04-28039-001	Solenoid Valve, RH	6-Gallon Tank					

Table 2, Replacement DEF Solenoid Valves



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Warranty

This procedure is warrantable only if the described condition exists and the repair is performed within the applicable base or extended coverage warranty period. If a failure is not found, this procedure is considered preventive and warranty does not apply.

Normal warranty applies. See **Table 3** for QuickClaim damage code and labor allowance information. Refer to this service bulletin by number at the beginning of the claim comments. See **Table 4** for OWL VMRS codes and labor allowance information. Enter this service bulletin number in the *Service Bulletin #* field.

QuickClaim Damage Code and Labor Allowance								
Damage Code	SRT Code	Description	Time: Hours					
23U-007-059	234-5005B	DEF, Coolant Flow, Solenoid, Test	0.2					
23U-007-059	234-5005A	DEF, Coolant Flow, Solenoid/Valve, R/R	0.8					

Table 3, QuickClaim Damage Code and Labor Allowance

OWL VMRS Codes and Labor Allowance									
Primary Failed Part	Component Code	Cause Code	SRT Code	Description	Time: Hours				
04-27926-000, 04- 28039-000, or 04- 28039-001	043-007-018	12	234-5005B	DEF, Coolant Flow, Solenoid, Test	0.2				
04-27926-000, 04- 28039-000, or 04- 28039-001	043-007-018	12	234-5005A	DEF, Coolant Flow, Solenoid/Valve, R/R	0.8				

Table 4, OWL VMRS Codes and Labor Allowance