



**NUMBER:** 23-018-14

**GROUP:** Body

**DATE:** July 11, 2014

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**SUBJECT:**

Armrest Storage Compartment Lid Difficult To Latch

**OVERVIEW:**

This bulletin involves replacing the front center seat armrest storage compartment lid bumpers.

**MODELS:**

2013-2014	DS	1500 Pickup
2013-2014	DJ	2500 Pickup
2013-2014	DP	4500/5500 Cab Chassis

**NOTE:** This bulletin applies to vehicles built on or after January 28, 2013 (MDH 0128XX) and on or before October 10, 2013 (MDH 1010XX) equipped with 40/20/40 Split Bench Seat (Sales Codes CBE).

**SYMPTOM/CONDITION:**

Front center seat armrest storage compartment lid is difficult to latch due to hard lid bumpers.

**DIAGNOSIS:**

If the customer describes the symptom, perform the Repair Procedure.

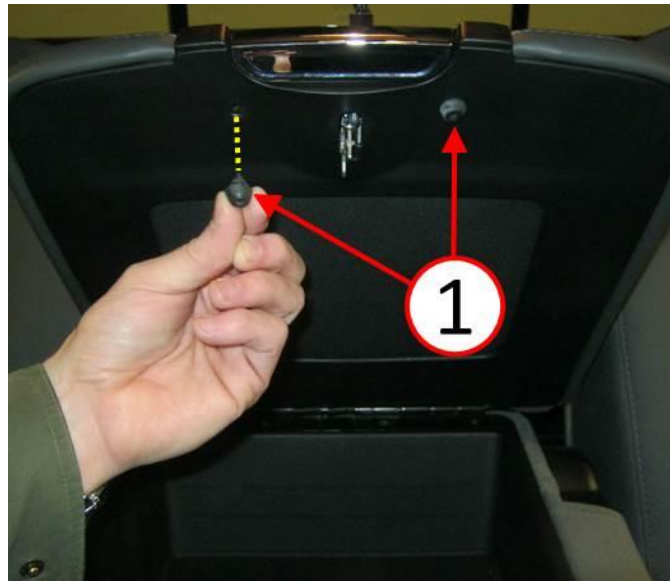
**PARTS REQUIRED:**

Qty.	Part No.	Description
1	68238615AA	BUMPER - Seat Armrest Lid Kit

**NOTE:** Two armrest lid bumpers are contained within the kit.

**REPAIR PROCEDURE:**

1. Replace both front center seat armrest storage compartment lid bumpers ([Fig. 1](#)).



**Fig. 1 Armrest Lid Bumper Replacement**

1 - Armrest Lid Bumpers

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2. Verify that the front center seat armrest storage compartment lid latches properly (Fig. 2).



**Fig. 2 Armrest Lid**

1 - Armrest Lid

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**POLICY:**  
Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
23-14-15-91	Armrest / Lid, Bumpers - Replace (1 - Semi-Skilled)	6 - Electrical And Body Systems	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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