

[Next Unread Message](#)**View Message**

<b>Sent on</b>	01	29	2014	<b>Expires on</b>	02	11	2014
<b>From</b>	Parts and Service Division						
<b>Subject</b>	Request for Visit: 2013-2014 RDX Poor Homelink Range						

To: All Acura Service Managers/Consultants  
From: Technical Research & Support Group  
RE: Request for Visit: 2013-2014 RDX Poor Homelink Range

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this *iV* message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda (AHM) is investigating certain 2013-2014 RDXs with a complaint of the Homelink with intermittent operation or poor range. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Vehicle has not been involved in any collision.
2. No previous repair for this issue.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

© 2000–2014, American Honda Motor Co., Inc. All Rights Reserved.