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Sent on 01 29 2014 **Expires on** 02 11 2014
From Parts and Service Division
Subject Request for Parts:2010 & 2013 Accord V6, Pilot, Odyssey Steering Wheel Vibration

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2010 & 2013 Accord V6, Pilot & Odyssey Steering Wheel Vibration When Braking

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2010 & 2013 Accord V6s, Pilots & Odysseys with a complaint of the steering wheel vibration and pulsation/vibration in the front brake when braking. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the vibration in the steering wheel and the pulsation/vibration in the front brake.
2. Note the vehicle speed when this issue occurs
3. Mileage must be less than 60,000 miles.
4. If the vehicle has already had a repair on the front brakes, the last repair history must be provided.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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