



NUMBER: 08-067-14

GROUP: Electrical

DATE: August 14, 2014

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-065. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Liftgate Will Not Power Close

OVERVIEW:

This bulletin involves visually inspecting the right side liftgate pinch sensor wire harness routing and replacing the right side pinch sensor as required.

MODELS:

2014 (RT) Caravan / Town & Country

NOTE: This bulletin applies to vehicles built on February 5, 2014 (MDH 0205XX) equipped with Power Liftgate (sales code JRC).

SYMPTOM/CONDITION:

Liftgate will not power closed. Some vehicles may have an incorrectly routed right side (passenger side) pinch sensor wire harness.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68078772AC	SENSOR, Pinch, Right

REPAIR PROCEDURE:

1. Open the liftgate to access the right side (passenger side) lift gate pinch sensor (1) ([Fig. 1](#)).
2. Remove the push pin (2) then open the pinch sensor inspection cover (3) ([Fig. 1](#)).



Fig. 1 Liftgate Pinch Sensor Inspection

- 1 - Liftgate Pinch Sensor
2 - Push Pin
3 - Inspection Cover

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3. Inspect the right side pinch sensor wire harness (1) for incorrect routing under the pinch sensor (2) as shown in ([Fig. 2](#)).
 - a. Yes>>> the pinch sensor wire harness (1) is incorrectly routed under the pinch sensor (2) as shown in ([Fig. 2](#)). Proceed to [Step #4](#).
 - b. NO>>> the pinch sensor wire harness (1) is correctly routed over the pinch sensor (2) as shown in ([Fig. 3](#)). Close the pinch sensor inspection cover. This Bulletin does not apply.

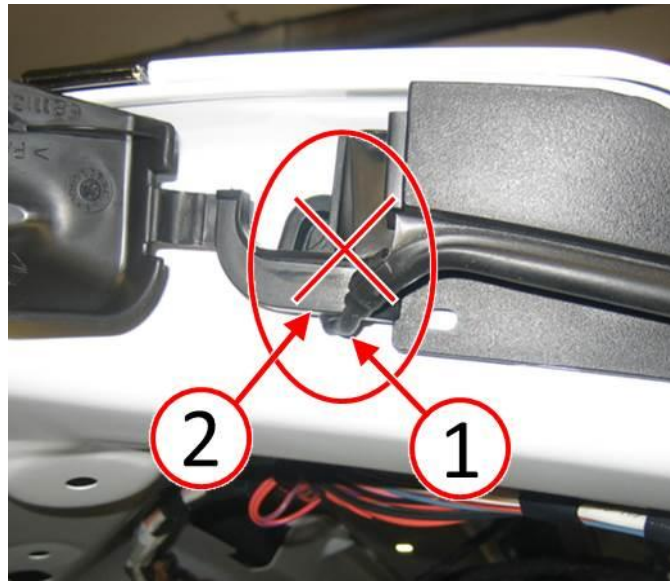


Fig. 2 Incorrectly Routed Wire Harness

1 - Pinch Sensor Wire Harness

2 - Pinch Sensor

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4. Replace the pinch sensor (2) and route the pinch sensor wire harness correctly as shown in (Fig. 3). Refer to the detailed repair procedures available in: DealerConnect> TechCONNECT under: Service Info> 08 - Electrical> 8N - Power Systems> Power Liftgate> SENSOR, Pinch> Removal/Installation.

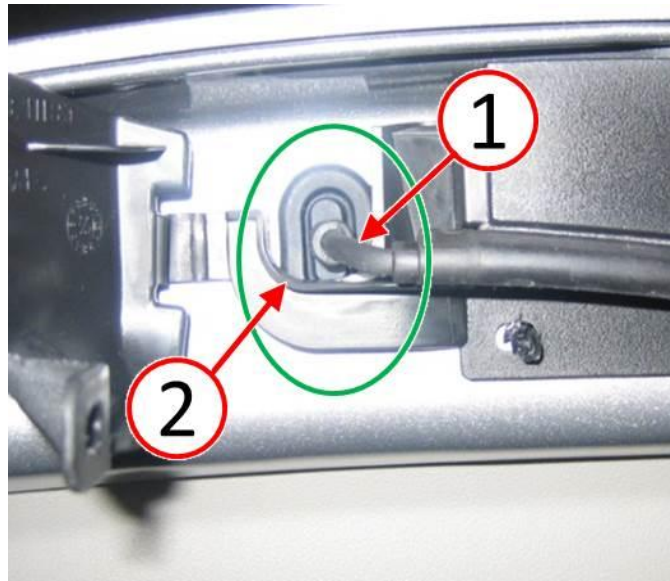


Fig. 3 Correctly Routed Wire Harness

1 - Pinch Sensor Wire Harness

2 - Pinch Sensor

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-14-50-90	Inspect Pinch Sensor Wire Harness Routing (2 - Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
08-14-50-91	Inspect And Replace Pinch Sensor (2 - Skilled)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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