



NUMBER: 03-001-14

GROUP: Differential & Driveline

DATE: June 27, 2014

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-049. ALL APPLICABLE UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE UN-SOLD VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. FOR VEHICLES NOT INCLUDED IN THE RRT VIN LIST, APPLICATION OF THIS SERVICE BULLETIN TO SOLD UNITS IS BASED UPON THE CUSTOMER EXPERIENCING THE SYMPTOM/CONDITIONS. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Front Half Shaft Boot Clamp Loose

OVERVIEW:

This bulletin involves replacing both front half shafts.

MODELS:

2014	WD	Durango
2014	WK	Grand Cherokee

NOTE: This bulletin applies to vehicles built between March 2, 2014 (MDH 0302XX) and April 21, 2014 (MDH 0421XX).

SYMPTOM/CONDITION:

Some vehicles may have been built with loose front half shaft boot clamps. A loose front half shaft boot clamp could allow the boot to come loose allowing moisture and debris into the CV joint.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	52124712AC	Half Shaft Assembly, Right Front
1	52124713AC	Half Shaft Assembly, Left Front

REPAIR PROCEDURE:

1. Replace both front half shafts. Refer to DealerCONNECT>Service >TechCONNECT>Service Info>03 - Differential and Driveline>Half Shaft, Front>REMOVAL/INSTALLATION for additional information.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
02-13-05-9A	Front Half Shaft - Replace Both Sides (2 - Skilled)	3 - Driveline	1.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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