



# Service Bulletin

File in Section: -

Bulletin No.: PI1299

Date: September, 2014

## PRELIMINARY INFORMATION

**Subject:** Water Present on Front Passenger Floor

**Models:** 2014 Cadillac ELR

### Condition/Concern

Some customers may comment that there is water present on the front passenger floor.

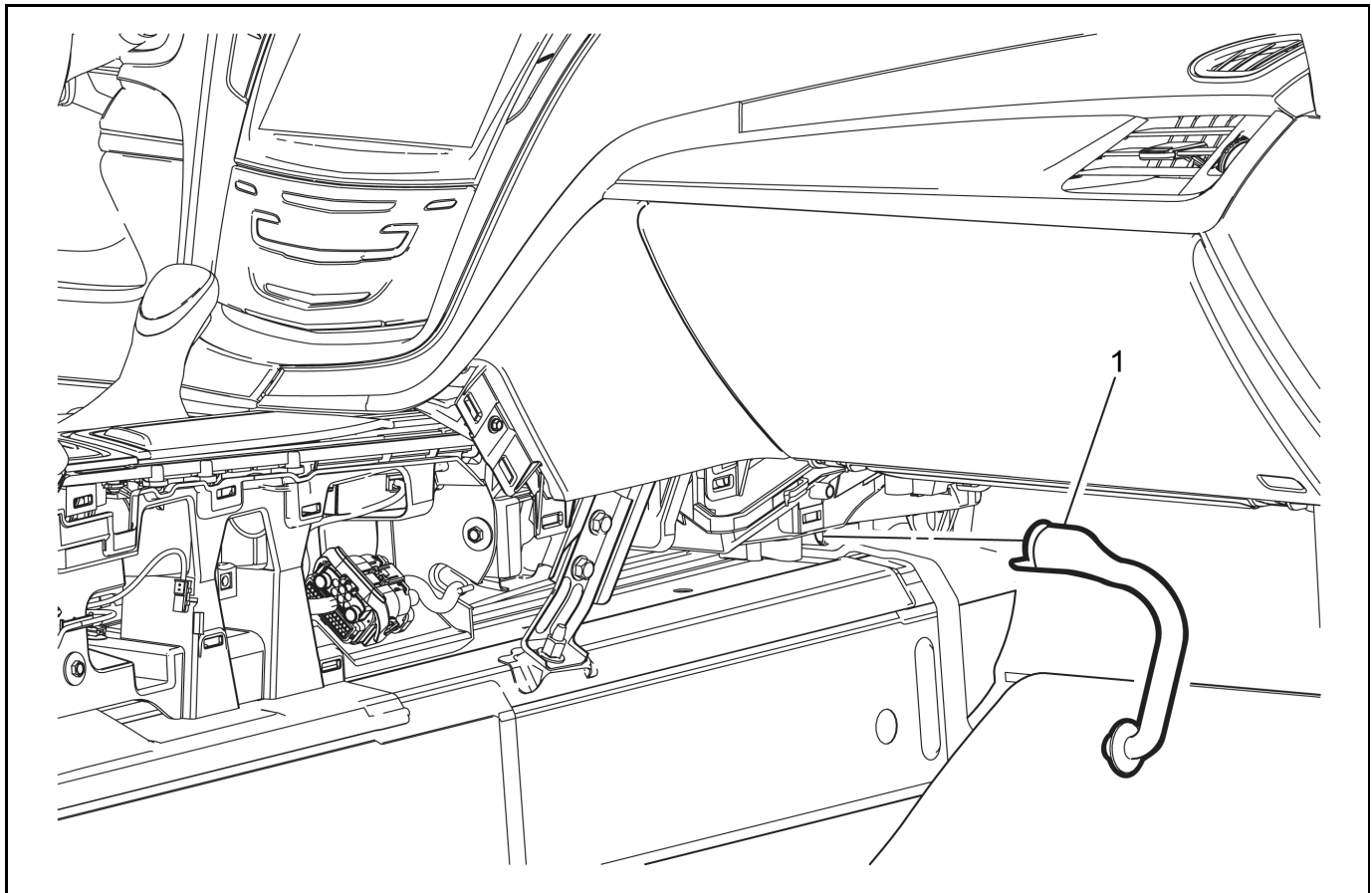
This condition may be caused by the air conditioning evaporator and blower module drain hose not being fully seated or has become disconnected.

### Recommendation/Instructions

To correct this water leak:

1. Remove the front passenger carpet. Refer to the Front Floor Panel Carpet Replacement – right side in SI.
  - If you observe puddles of liquid on the carpet face or in the vehicle, use a wet vacuum to remove the excess moisture.
  - Blot the face of the carpet with a towel in order to absorb as much moisture as possible and use a towel to dry the floor of the vehicle.
  - Point a fan at the affected area and air dry the carpet. Refer to Floor Carpet Drying in SI.

**Note:** Deodorize the interior or carpet if necessary.



2. Fully seat or reinstall the A/C drain hose (1).
3. Reinstall the front passenger carpet. Refer to the Front Floor Panel Carpet Replacement — right side in SI.

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4480218*	Reinstall the A/C Evaporator and Blower Module Drain Hose	1.0 hr
*This is a unique Labor Operation for bulletin use only. It will not be published in the Labor Time Guide.		