



# Service Bulletin

File in Section: -

Bulletin No.: P11290

Date: August, 2014

## PRELIMINARY INFORMATION

**Subject:** Inside Rearview Mirror is Loose and/or Mirror Mounting Bracket Fell Off

**Models:** 2015 and Prior GM Passengers Car and Light Duty Trucks

**Attention:** This PI applies to all vehicles covered under Warranty and equipped with General Motors OE windshield glass.

### Condition/Concern



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Some customers may comment that the inside rearview mirror is loose or the mirror mounting bracket fell off. This condition may be due to the adhesion from the mirror bracket to the windshield.

### Recommendation/Instructions

Replace the windshield glass assembly. The bracket comes installed on the new windshield glass assembly. Refer to Windshield Replacement in SI.

**Important:** DO NOT attempt to reinstall the bracket onto the windshield.

### Warranty Information

Labor Operation	Description	Labor Time
2020380	Windshield Replacement	Use Published Labor Operation Time