



Service Bulletin

PRELIMINARY INFORMATION

Subject: Front Seat Lateral Movement and/or Click Type Noise While Driving

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500

Condition/Concern

Some customers may comment that the drivers and/or passengers seat lower cushion exhibits excessive lateral seat movement combined with a clunk type feeling, or generates a click type noise. This condition occurs when the seat is occupied and the vehicle is being driven on roads with multiple curves or during low speed maneuvers.

This condition may be caused by movement in the seat cushion and/or movement between the seat pan front pivot points and the seat frame. The plastic attachment points may “stick” then “slip” creating the condition. There may also be excessive clearance between the power seat vertical adjuster actuator and the attachment point on the seat frame.

Recommendation/Instructions

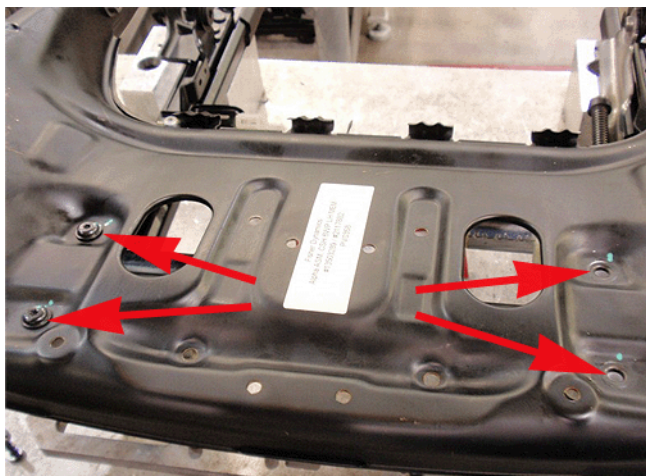
Use the following steps to lubricate the front seat pan pivot points, add two pin type trim fasteners to the front of the seat cover, install additional seat cover clips (if required) and install a shim clip between the power seat vertical adjuster actuator and the seat frame:

Note: It is not necessary to completely remove the seat cover, only the side and front retainers need to be released. The rear of the cover can remain attached.

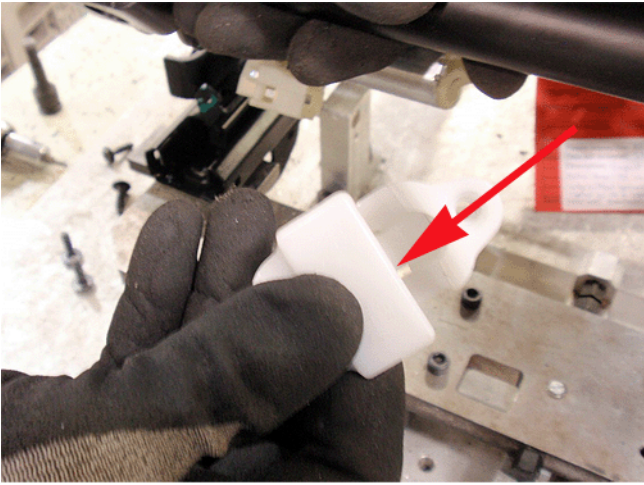
1. Partially remove the lower seat cushion pad on the affected seat (this procedure includes removing the seat assembly from the vehicle). Refer to Front Seat Cushion Cover and Pad Replacement in SI.

Place the seat assembly on a suitable work area. Use care to place the seat on a soft clean surface to prevent damage to the seat upholstery.

If installed, remove the two U-clips located in the front corners.



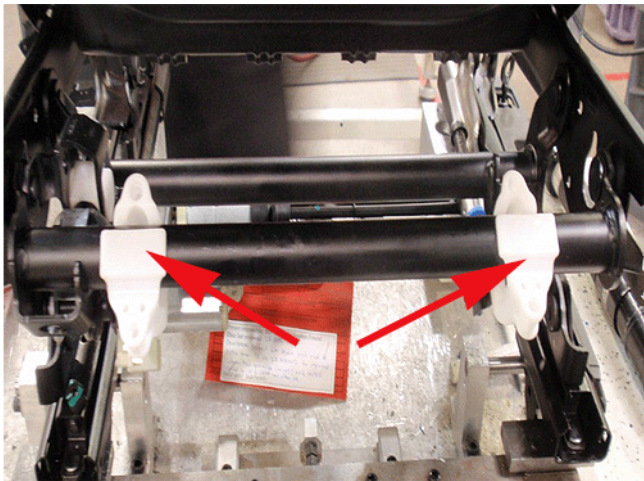
2. Remove the four screws that attach to two pivots to the seat pan.



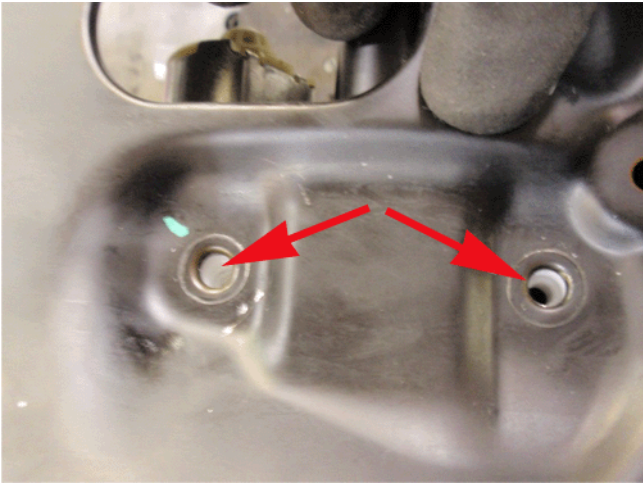
3. Remove the two seat pan pivots from the seat.



4. Using a small brush, apply GM Super Lube GM #12371287 (In Canada, use 10953437) as shown. Ensure the complete contact surface is coated.



5. Reinstall the pivots onto the cross bar.



6. Align the holes in the seat pan with the holes in the pivots.



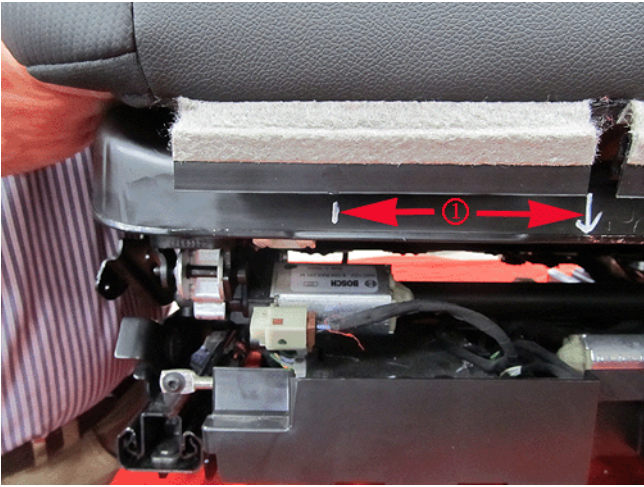
7. Hand start the four screws.

8. Tighten the four screws.

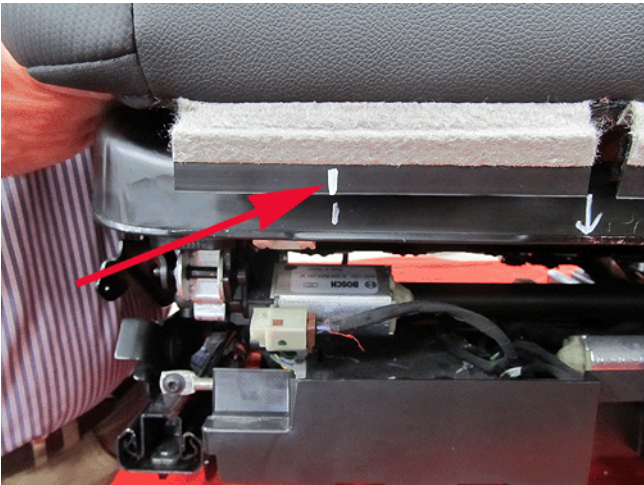
9. Wipe off any excess lubricant.



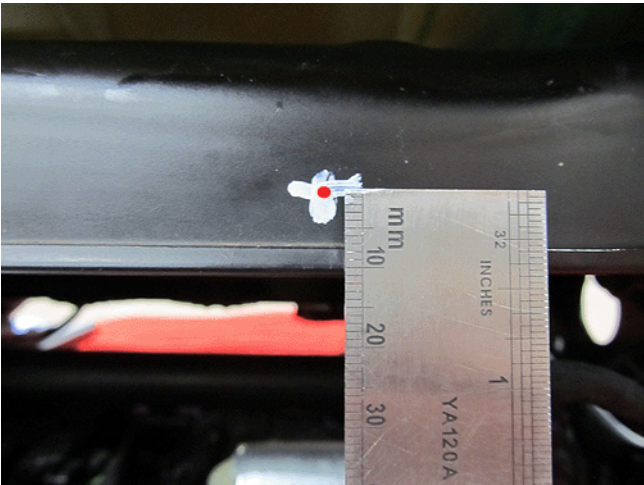
10. Find the approximate center of the front seat steel support and mark the location with a paint pen.



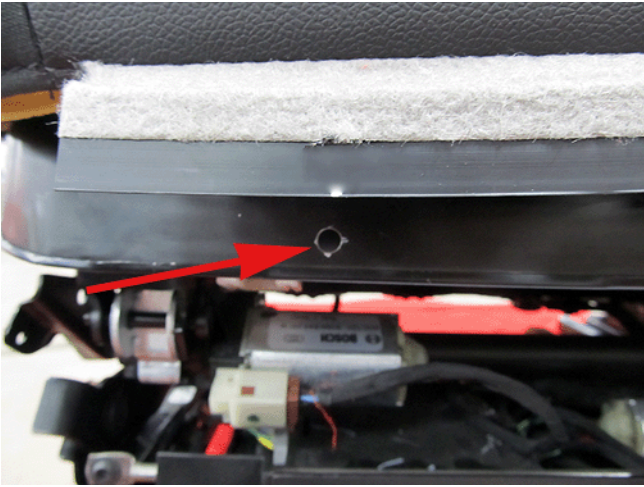
11. Measure 100 mm (4.0 in) on both sides of the center mark and mark the two locations with a paint pen (1).



Mark the same two locations on the corresponding seat cover mounting "J" channel.



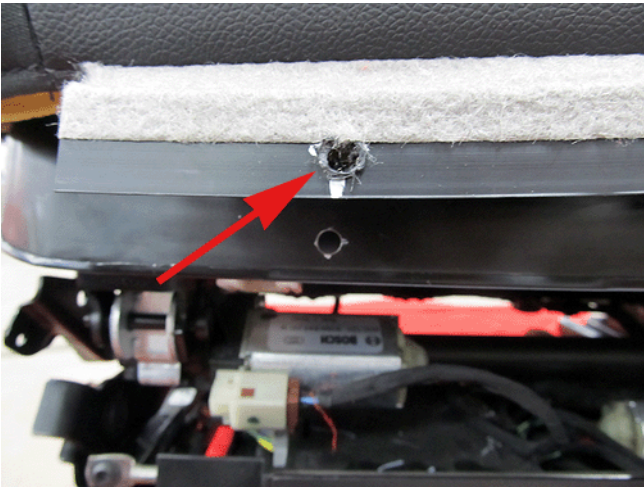
12. Measure up 10 mm (0.25 in) from the lower edge of the steel seat support and mark the location. Perform this on both sides.



13. Drill two 1/4 in. holes in the steel seat support at the marked location as shown.



14. On the two seat cover mounting “J” channels, measure up 10 mm (0.25 in) from the lower edge and mark the location.

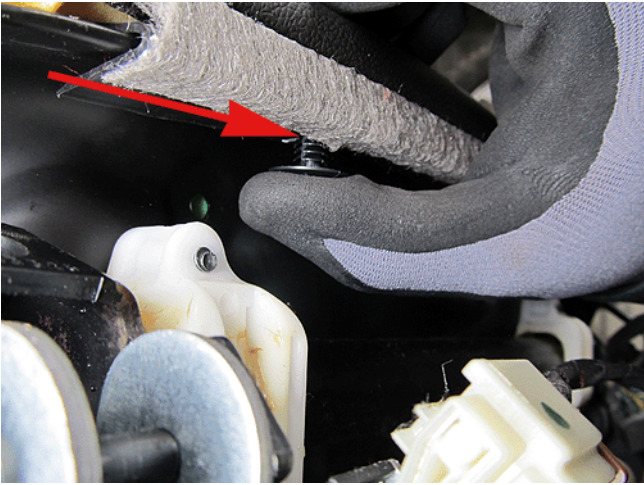


15. Drill a 5/16 in. hole through the two “J” channels at the marked location.

16. Clean any burred edges from the drilled holes.

17. Using a small brush, apply GM Super Lube GM #12371287 (In Canada, use 10953437) to the drilled holes in the steel seat support. Wipe off any excess lubricant.

18. Reinstall the seat cover “J” channels to the seat support.



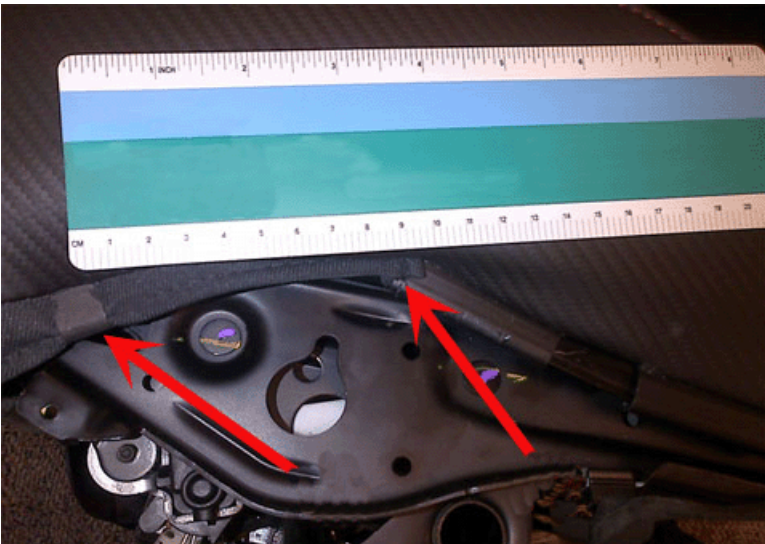
19. Insert two (5/16" stem diameter; 5/8" stem length) push pin retainers, GMP/N 00332364 or the equivalent, into the drilled holes from the underside as shown.

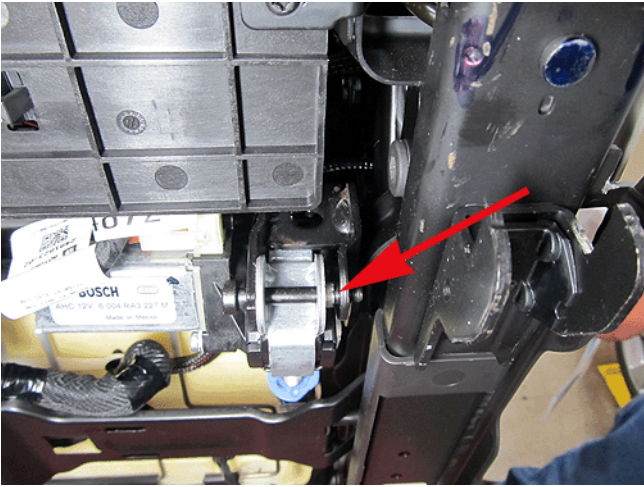


Ensure the push pins are fully seated.

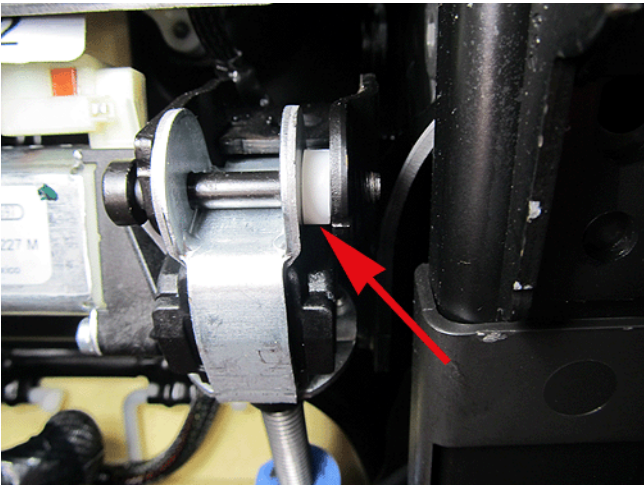
20. Complete reinstalling the lower seat cushion pad on the affected seat. Refer to Front Seat Cushion Cover and Pad Replacement in SI.
21. When reinstalling the cushion cover, be sure to install two U-clips, GM P/N 11611745, located in the front corners. The U-clips help secure the cover to the seat frame.

Important: Some vehicles may not have the U-clips installed at the factory. It is important to add the clips to prevent cushion movement. Install one U-clip on the inboard and outboard side of the seat (2 clips per seat) as shown below. Install the clips approximately 9cm from the location identified by the right arrow. After the U-clips are installed, crimp each clip with a pair of pliers to secure.





22. Locate the power seat vertical adjuster actuator attachment to the seat frame.



23. Install the shim clip as shown.

It may be necessary to slightly spread the bracket on the seat frame with a large screwdriver to allow clearance for the clip.

Parts Information

The shim clip used in the procedure is only available from the Warranty Parts Center (WPC). Please use the form at the end of this bulletin to order the part.

Part Number	Description	Quantity
WPC722	Shim Clip	One Per Seat
00332364	Retainer	Two Per Seat
11611745	Seat Cover Clip	Two Per Seat
12371287 (In Canada, use 10953437)	GM Super Lube 3 oz. Tube	As Required

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7080098*	Lubricate Front Seat Pivot Points, Install Seat Actuator Shim Clip and Seat Cover Retainers	1.4 hrs

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.

IMPORTANT NOTE WHEN PRINTING THIS FORM: If the form prints out on two pages, make certain you fax BOTH pages so that the WPC receives all the needed information. Missing information will delay or prevent the part from being shipped.

Parts Request Form – Warranty Parts Center

Use this form ONLY for U.S., Canadian and Mexico Dealers. Export markets located outside of North America must contact their regional Technical Assistance Center for assistance.

To: Warranty Parts Center

e-mail: warrantypartscenterUSA@gm.com

or WPC Fax: 248-371-0192

Attn: Amina Winfrey

Part Being Requested: WPC 722 Shim Clip

Dealer BAC (U.S.) /Dealer Code (Canada)/Dealer Number (Mexico):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

Important: If you do not receive the part within 2 business days after e-mailing or faxing your part request to the Warranty Parts Center, please call WPC Customer Assistance at 248-371-9901/9902.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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