Service Bulletin

TECHNICAL

Subject: Transport Mode On Message Displayed in Driver Information Center (DIC) and/or Battery Light is Flashing (Follow Procedure as Outlined Below)

Models:
2011-2014 Buick Regal
2012-2014 Buick Verano
2013-2014 Buick Encore
2014 Buick LaCrosse
2010-2014 Cadillac SRX
2013-2014 Cadillac ATS, XTS
2014 Cadillac CTS Sedan, ELR
2010 Chevrolet Camaro
2011-2014 Chevrolet Cruze, Volt
2012-2014 Chevrolet Orlando (Canada), Sonic
2013-2014 Chevrolet Spark, Trax
2014 Chevrolet Caprice PPV, Corvette, Impala, Malibu, Silverado 1500, Spark EV, SS
2015 Chevrolet Silverado 2500/3500, Suburban, Tahoe
2014 GMC Sierra 1500
2015 GMC Sierra 2500/3500, Yukon Models, Yukon XL Models

This bulletin has been revised to update the Models, add the 2015 Model Year and update the information under the Condition. Please discard Corporate Bulletin Number 11-08-49-001I.

Condition

Some customers may comment that there is a "Transport Mode On" message displayed in the DIC and/or the red battery light is flashing. The transport mode is intended for use on vehicles being shipped over long distances, and outside of the United States and Canada.

Some products will be shipped from the assembly plant with the Transportation Mode On. The feature reduces the electrical load on the battery when the vehicle is parked, which extends the battery stand time.

To alert the operator that the mode is on, the red battery telltale will be flashing and if equipped with a DIC, it will display a Transport Mode On message. 24 hours after transport mode is turned on, with the vehicle Off, the key must be used to enter the vehicle, as the following functions will be disabled: Passive Entry, Remote Keyless Entry, Content Theft. Exit lighting timers will function but will be reduced.

Note: For PEPS vehicles in transportation mode, the key fob will operate for the Start/Stop button, as long as the fob is inside the vehicle.

When the vehicle is running, the only difference in operation will be the DIC Message and Battery Telltale on. The Passive Entry and Remote Keyless Entry functions are restored with the ignition in run.

The intent of the feature is to prolong battery stand time. The mode may be left on while the vehicle is in dealer inventory. Also a customer may want to use the mode if the vehicle is going to be stored. The method to turn the mode off is the same to turn the mode on. Refer to the section below for the method to turn the mode off and on.

Correction

2011-2015 Vehicle Procedure

To turn the Transport Mode On/Off, it will be necessary to start the vehicle, activate the hazard flashers, press the brake pedal (automatic transmission) or clutch pedal (manual transmission) then press and hold the Start/Stop button or turn the ignition key to the crank position for 15 seconds. (The engine will turn Off on push button vehicles.) The same steps are used to turn on the feature.

Note: When removing the Chevrolet SS from Transport mode, the "Service Front Camera" message may appear in the DIC, no codes are set and should appear only one time. Cycle ignition once to clear. No diagnostics or repairs are required.

2010 Chevrolet Camaro Procedure

To turn the Transport Mode On/Off, it will be necessary to activate the hazard flashers, turn the ignition key to the crank position, and then hold it in the crank position for 15 seconds. The Transport Mode Off message will be displayed and the Battery light will turn off.

2010 Cadillac SRX Procedure

To turn the Transport Mode On/Off, it will be necessary to push and hold the Start/Stop button while the brake is applied for 15 seconds or until the Transport Mode Off message is displayed. For SRX, if Transport Mode is active, this causes the RKE system to only work when the ignition is On or the BCM is awake (approximately 20 minutes after ignition off).

Note: On vehicles that are shipped from the assembly plant with the transportation mode on, turning the feature off is included in the normal PDI process time. No additional warranty claims should be submitted to disable or enable this feature.