



Service Bulletin

PRELIMINARY INFORMATION

Subject: No XM Audio, Rear View Camera Issues, Favorite Stations Stored Twice and/or Disappear

Models: 2014 Buick LaCrosse, Regal
2014 Cadillac ATS, CTS Sedan, SRX, XTS
2014 Chevrolet Corvette, Impala, Silverado 1500
2014 GMC Sierra 1500
Equipped with RPOs IO3, IO4, IO5, IO6, UY4 or RAO (except with RPO UPF)

This PI has been revised to add the 2014 CTS Sedan and RPO UY4. Please discard PI1159A.

Condition/Concern

- No audio on startup in XM.
- iPhone does not detect if user disconnects iPhone during certification process.
- When receiving an incoming call through OnStar Hands Free Calling system, the vehicle does not ring. It will show on the screen.
- FM Timeshift not functioning properly.
- HD Switching Toggle Setting does not function.
- Favorites stored Twice or disappear.
- Noise is played during the TimeShift recoding.
- A/C Mode icon is displayed when vehicle is not equipped with A/C.
- The folder track is not played when the folder is pressed for a long time.
- Missing Forward Collision Warning Chime on vehicles base audio system, Forward Collision Alert and/or Adaptive Cruise.
- Long press of the knob when highlighting a browse folder, sometime changes the media source from SD card to USB and when user releases the push knob, it brings the Media Menu back instead of showing the now playing screen for USB and SD card.
- The USB only works with Apple products (iPhone).
- Rear View Camera Issues:
 - When shifting from Drive to Reverse is less than 3 seconds, the display will not transition to the rear view camera screen.
 - When shifting from Drive to Reverse is more than 3 seconds, the display may be blank and will not show the rear view camera message "Check Surrounding for Safety."

Recommendation/Instructions

An updated software calibration has been released to address this condition. Update the radio using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION