



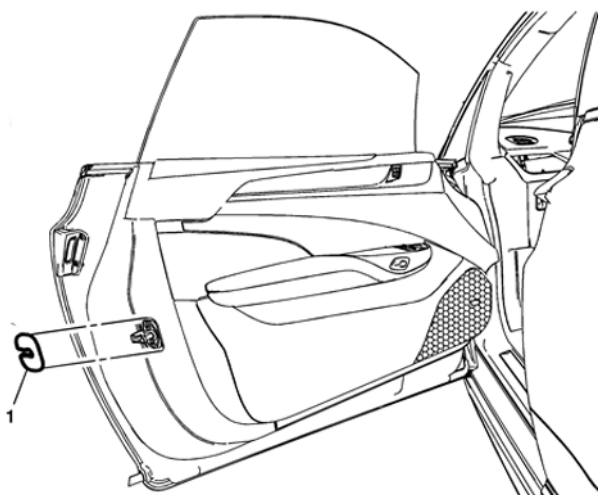
Service Bulletin

PRELIMINARY INFORMATION

Subject: Front Door Striker Cover Not Staying Secure to Striker, Falls Off

Models: 2014 Cadillac ELR

Condition/Concern

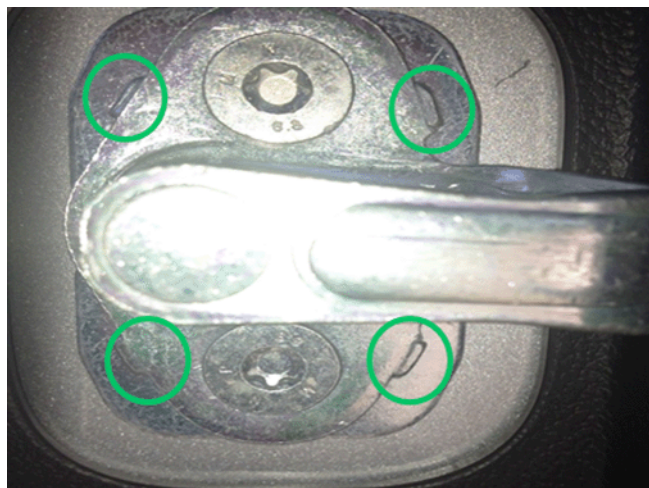


Some customers may comment that the driver and/or passenger door striker cover (1) falls off.

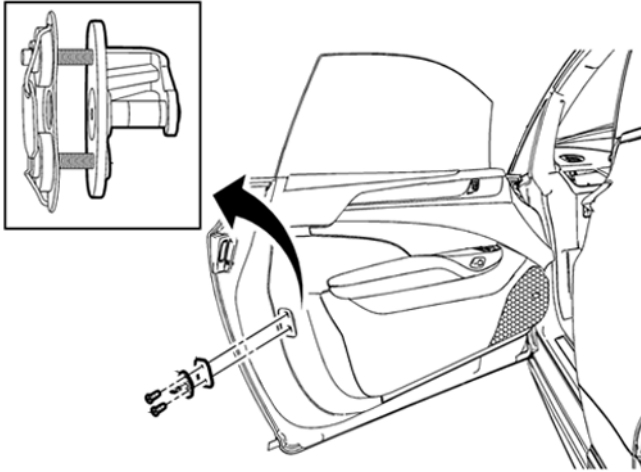
The cause of this condition may be that the door striker installed on the vehicle is the incorrect design, or the striker cover may have been improperly installed.

There will be no issues with closing and latching of the door due to the striker cover not being retained. It is entirely an appearance issue.

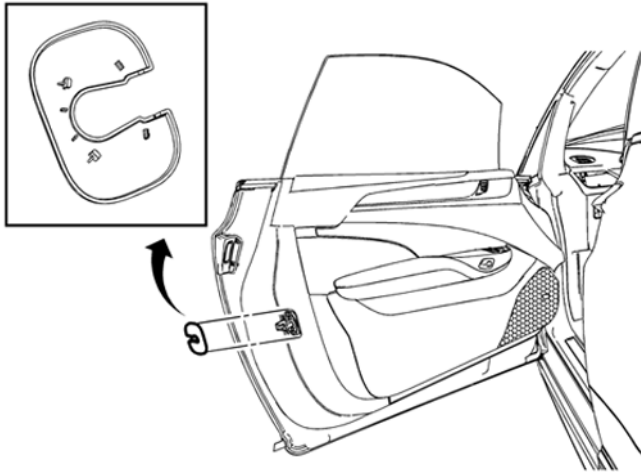
Recommendation/Instructions



Inspect the front door strikers to make sure they are the design intent strikers that contain four tangs (circled above) that properly retain the covers. An example of the wrong design striker (with the tangs missing) is shown in the graphic below.



If the door striker tangs are missing, replace the door striker. Refer to the GM electronic parts catalog (EPC) for the correct service part and to Front Side Door Look Striker Replacement in SI for the service procedure.



If the door striker tangs are present, or if you have just replaced the striker with the proper design part, refer to Front Side Door Latch Striker Cover Replacement in SI for proper installation of the cover(s).

Warranty Information

For vehicles repaired under warranty, use the appropriate labor operation from the list below:

Labor Operation	Description	Labor Time
2060510	Front Side Door Latch Striker Cover Replacement	Use Published Labor Operation Time

2080208*	Front Side Door Latch Striker Replacement	0.2 hr
*This is a unique Labor Operation for Bulletin use only. it will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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