



Service Bulletin

PRELIMINARY INFORMATION

Subject: Starter or Flywheel Knock Noise on Start Up

Models: 2012-2013 Chevrolet Cruze
Equipped with 1.8L Engine and Manual Transmission
Built Prior to January 10, 2014

Condition/Concern

Some customers may comment on a knock noise coming from the front of the vehicle on start up.

This may be caused by the starter not having a high enough cranking speed.

Recommendation/Instructions

Technicians should replace the starter and the fuse block. Refer to Starter Replacement (1.8L LUW and LWE) and Fuse Block Replacement in SI.

Parts Information

Part Number	Description
55572439*	STARTER
95937484*	BLOCK FUSE

*These parts are on restriction. The PQC must be contacted prior to ordering.

Warranty Information

For vehicles repaired under warranty, use:

Note: Dealers should use Complaint Code 0343 Transmission — Transmission Noise.

Labor Operation	Description	Labor Time
8480068*	Replace Starter Motor and Fuse Block	0.7 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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