



Service Bulletin

PRELIMINARY INFORMATION

Subject: Illumination of Rings Around Volume, Menu, and Temperature Knobs of Center Stack

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500

Condition/Concern

Some customers may comment that the Halo Rings around the four center stack knobs on their vehicle do not illuminate as shown in some of the marketing materials.

Recommendation/Instructions

GMC Sierra



Chevrolet Silverado



At the beginning of production for 2014, these rings were not illuminated. As a running change, these rings are now illuminated.

Explain to the customer their vehicle is operating normally.

Do not attempt to repair or replace any parts to alter the original vehicle design intent. You may wish to give the customer a copy of this bulletin.

Note: It should also be noted that all service parts have the rings turned on, so any repairs to these trucks will cause the rings to function.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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