



Service Bulletin

PRELIMINARY INFORMATION

Subject: Intermittent Radio Shut Off, Instrument Cluster Gauges Inoperative, Blind Spot Indicator Flashing, Multiple Communication Codes Set

Models: 2013-2014 Buick Enclave
2013-2014 Chevrolet Traverse
2013-2014 GMC Acadia

Condition/Concern

Some customers may comment that while driving, the instrument cluster gauges become inoperative, the radio shuts off and the blind spot indicator flashes. This may be an intermittent condition.

When diagnosing the condition, the technician may find multiple DTCs set (PDM: U0140 U0155 U0199 DDM U0140 U0155 U0164 CAMERA: U0155 U0140 B1011 U0078 SDM: U0155 U0170 U0788 PPM: U0073 U0151 U0140 U0155 IPC: U0140 U0164 U0151 U0237 U0159 U0168 U0214 HUD: U0073 RADIO: B1287 U0140 U0155 U0194 U0198 U0199 U0249 TELMATIC: U0140 U0515 U0155 HVAC: U0073 U0140 U0155 U0208 U0249 B3782 SYM08 LGM: U0140 U0155 MSM U0240 U0155 U0199 HSCM: U0140 U0155 U0199 ROBJECT: U0073 LOBJECT: U0073 PACM U0184 U0155 U0140 U0073).

Recommendation/Instructions

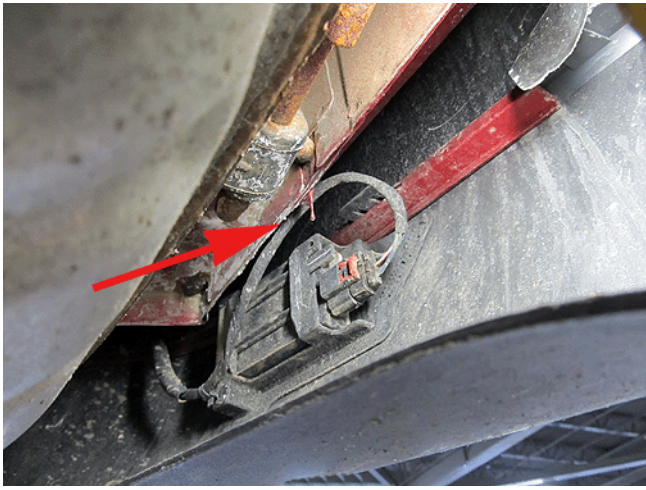
This condition may be caused by the side object detection sensor wiring harness, located in the rear of the vehicle, making contact with the exhaust system. This contact may wear through the wiring insulation, affecting the LAN communications.

Use the following steps to inspect, repair and secure the side object detection sensor harness.

1. Locate the side object detection sensor wiring harness on the right rear of the vehicle between the exhaust muffler and the rear compartment floor lower extension.



2. Inspect the wiring harness for a contact condition with the muffler or exhaust mounting (1). Check for worn through wiring insulation, burned wire insulation or broken wires.
3. Repair any wiring as required. Refer to GMLAN and Media Oriented Systems Transport (MOST) Wiring Repairs in SI for specific repair procedures.
4. Reposition the wiring harness to prevent contact with exhaust components.



Position the harness outboard of the rear compartment floor lower extension as shown. It may be necessary to loop the wiring over itself and secure with a wire tie to take up any excess slack in the wiring.

5. If the vehicle is equipped with dual exhaust, repeat the above steps on the left side of the vehicle.
6. Clear any set DTCs.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
5430902	Wire-to-Wire Repair	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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