



Service Bulletin

PRELIMINARY INFORMATION

Subject: Fuel Gauge Not Reading Full After Tank Has Been Filled

Models: 2012-2014 Chevrolet Captiva Sport (includes Export Vehicles)

Condition/Concern

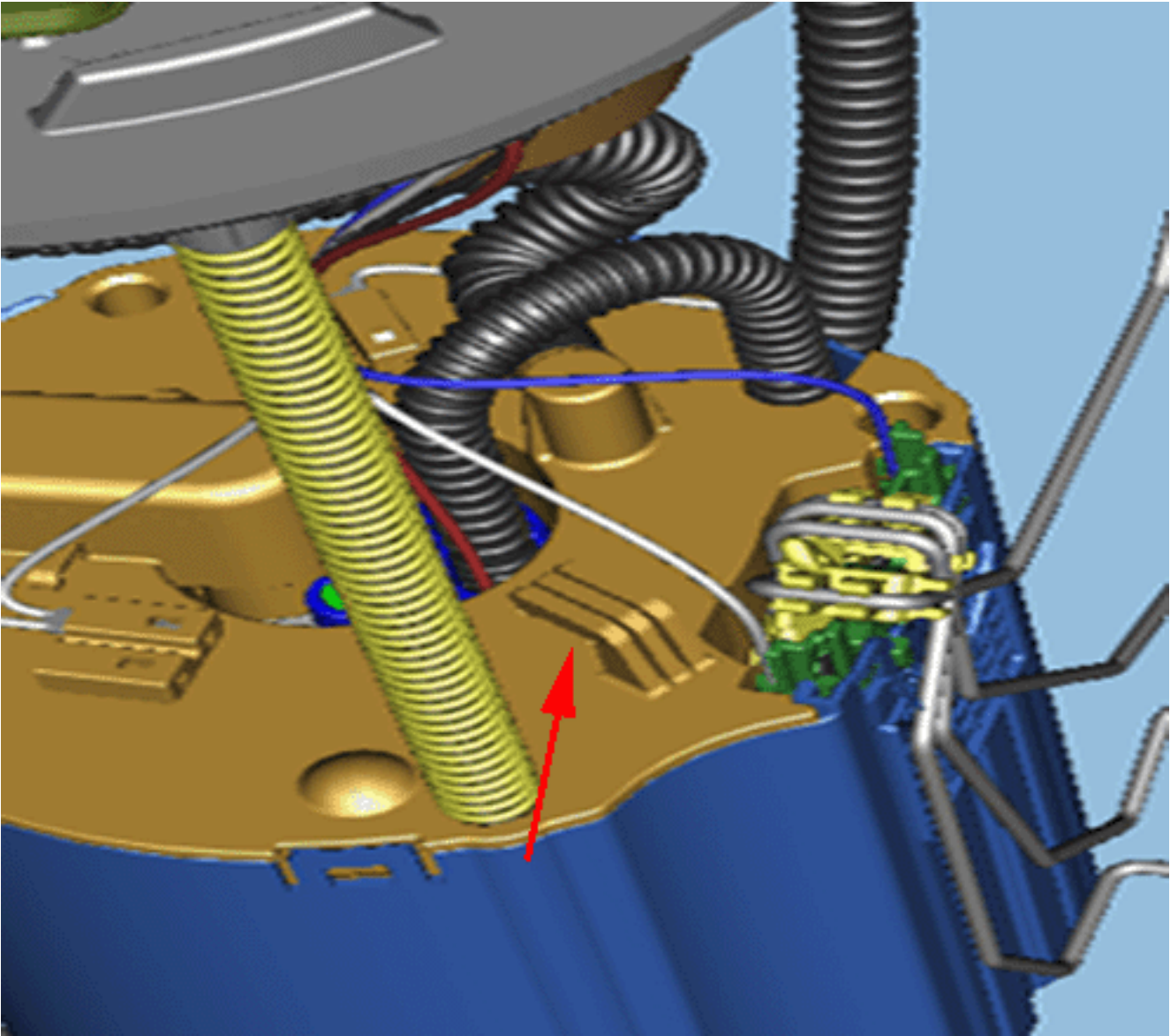
Some customers may comment when they fill up the fuel tank, the fuel gauge will not read full.

This condition may be caused by an incorrect routing of the hose in the primary fuel tank fuel pump module, which interferes with the fuel level sender.

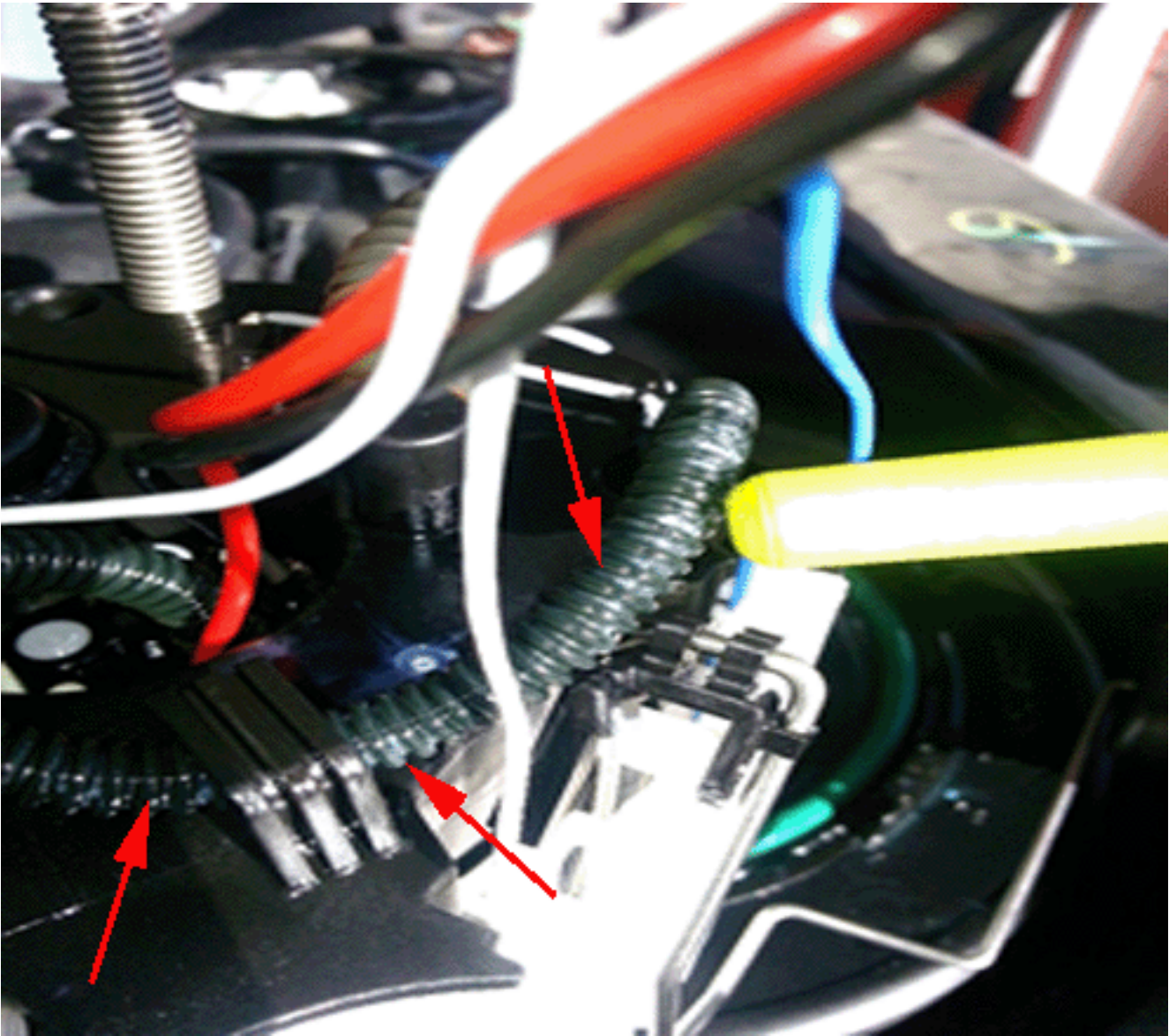
Recommendation/Instructions

If the above condition is encountered, perform the following actions:

1. Remove the primary fuel tank module. Refer to Fuel Tank Pump Module Replacement in SI.



2. Remove the hose in the fuel pump from the hook on the module, shown in the illustration above, and allow to stand freely.



Note: The hose should not interfere with any other components in this state. If the hose has set shape and is still interfering with the level sensor, as shown above, continue on to the next step.

3. Tie strap the feed hose to the tube leading from the lower module to the flange.

Parts Information

Part Number	Description
12337820	Tie-Strap

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4080418*	Fuel Tank Fuel Pump Module-Feed Hose Tie-Strap Installation	1.7 hrs
Add	with AWD	0.3 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.

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