



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Program Cluster Message and/or Random Warning Messages Displaying in Driver Information Center (DIC)

**Models:** 2013-2014 Chevrolet Volt

*This PI has been revised to add the 2014 Model Year and provide the field fix. Please discard PI1065.*

### Condition/Concern

Some customers may comment on a "Program Cluster" message and/or random warning messages displaying in the driver information center (DIC). These messages may intermittently pop-up or display.

This condition may be caused by a software anomaly within the instrument cluster (IPC).

### Recommendation/Instructions

An updated software calibration has been released to address this concern. Reprogram the instrument cluster (IPC) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Instrument Cluster Programming and Setup procedure in SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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