

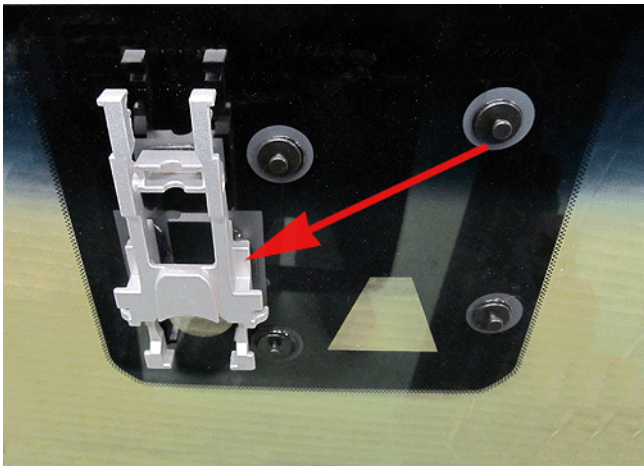


Service Bulletin

PRELIMINARY INFORMATION

Subject: Information on Inside Rear View Mirror Loose

Models: 2014-2015 Buick LaCrosse, Regal
2013-2015 Cadillac SRX
2014-2015 Cadillac ATS, CTS (VIN Code A), XTS
2014-2015 Chevrolet Impala (VIN Code 1), Silverado 1500
2015 Chevrolet Suburban, Tahoe
2014-2015 GMC Sierra 1500
2015 GMC Yukon, Yukon XL, Yukon Denali, Yukon XL Denali



Some customers may comment that the inside rear view mirror is loose or that the mirror mounting bracket is loose or has fallen off.

If a vehicle is encountered with the above condition, **do not attempt to reinstall the bracket onto the windshield**. The above listed vehicles have a revised bracket design that is not serviceable. It is necessary to replace the windshield glass assembly. The bracket comes installed on the new glass assembly. Refer to Windshield Replacement in SI.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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