



**NUMBER:** 19-001-14 REV. A

**GROUP:** Steering

**DATE:** May 02, 2014

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**THIS BULLETIN SUPERSEDES SERVICE BULLETIN 19-001-14, DATED February 11, 2014, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **\*\*ASTERISKS\*\*** AND INCLUDE LOP Number Revision.**

**SUBJECT:**

Clicking/Popping Noise While Turning Wheel

**OVERVIEW:**

This bulletin involves replacing the inner tie rods.

**MODELS:**

2012 - 2013 JS

Avenger / 200

**NOTE: This bulletin applies to vehicles built on or after August 2, 2011 (MDH 0802XX) and on or before May 6, 2013 (MDH 0506XX).**

**SYMPTOM/CONDITION:**

Customer may describe a clicking/popping noise while turning the wheel which occurs after vehicle has been driven for a minimum of 30 minutes at above idle. Noise typically heard when driving below 25 mph or when turning steering wheel while stopped.

**DIAGNOSIS:**

If the customer describes the symptom, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
2	68040223AE	TIE ROD KIT, Inner end

**REPAIR PROCEDURE:**

Replace the Inner tie rods. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 19 - Steering> Gear> TIE ROD, Steering> Removal/Installation> INNER TIE ROD.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
**19-63-01-91**	**Tie Rod End Inner - Replace Left And Right Side And Set Toe (2 - Skilled)**	4 - Chassis Systems	**1.3 Hrs.**

**FAILURE CODE:**

ZZ	Service Action
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