

NUMBER: 08-032-14

GROUP: Electrical

DATE: March 13, 2014

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-027. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Missing: Vehicle System Interface Module Jumper

OVERVIEW:

This bulletin involves placing the missing wire harness jumper in the glove box for later installation.

MODELS:

| 2014 | D2 | 3500 Pickup |
|------|----|-----------------------|
| 2014 | DD | 3500 Cab Chassis |
| 2014 | DP | 4500/5500 Cab Chassis |

NOTE: This bulletin applies to vehicles built on or after June 30, 2013 (MDH 0630XX) and on or before September 11, 2013 (MDH 0911XX). with Electronic Monitoring Module (Sales Codes XXS).

SYMPTOM/CONDITION:

Vehicle System Interface Module (VSIM) jumper missing from glove box.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

| Qty. | Part No. | Description |
|------|------------|------------------------|
| 1 | 68211680AA | WIRING, Jumper, Module |

REPAIR PROCEDURE:

1. Place in the glove box for later installation, VSIM module wiring jumper.

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POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

| Labor Operation No: | Description | Skill Category | Amount |
|---------------------|---|---------------------------------------|----------|
| 08-90-75-90 | Wiring Harness, Body Wiring, VSIM Jumper (0 - Low Skilled) | 6 - Electrical and Body Systems | 0.0 Hrs. |

| | Related | |
|-------------|---|--------|
| 95-08-90-90 | Place VSIM Jumper Wiring In Glove Box Handling Fee | \$5.00 |

NOTE: Handling fee is only applicable during the active RRT coverage and paid in US dollars.

FAILURE CODE:

| ZZ | Service Action |
|----|----------------|
|----|----------------|