THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-012. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 14.02 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:
Flash: China Instrument Panel Cluster Translation Update

OVERVIEW:
This bulletin involves flashing the instrument cluster to update the Chinese translation.

MODELS:

2014	(KL)	Cherokee (China Vehicles Only)

NOTE: This bulletin applies to vehicles with China Equipment Group (Sales code AB7) built on or before February 18, 2014 (MDH 0218XX).

SYMPTOM/CONDITION:
Incorrect China translations in the Instrument Cluster.

DIAGNOSIS:
If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

NOTE: This flash could take up to one hour or more to complete, it is essential that a battery charger is used until the flash process is complete.

NOTE: The StarMOBILE Device cannot be used to flash reprogram this IPC.

1. Flash reprogram the Instrument Cluster.
2. Flash reprogram the modules. Help using the wiTECH Diagnostic Application for flashing the Instrument Panel Cluster (IPC) is made available through the wiTECH Diagnostic Application. For instructions select the "HELP" tab on upper portion of the wiTECH window, then "HELP CONTENTS." This will open the Welcome to wiTECH Help screen where help topics can be selected.

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-47-9B	Module, Instrument Panel Cluster (IPC) - Reprogram w/ Sales Code AB7 (1 -Semi Skilled)	6 - Electrical and Body Systems	1.0 Hrs.

FAILURE CODE:

FM	Flash Module