



NUMBER: 19-001-14

GROUP: Steering

DATE: February 11, 2014

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SUBJECT:

Clicking/Popping Noise While Turning Wheel

OVERVIEW:

This bulletin involves replacing the inner tie rods.

MODELS:

2012 - 2013 JS Avenger / 200

NOTE: This bulletin applies to vehicles built on or after August 2, 2011 (MDH 0802XX) and on or before May 6, 2013 (MDH 0506XX).

SYMPTOM/CONDITION:

Customer may describe a clicking/popping noise while turning the wheel which occurs after vehicle has been driven for a minimum of 30 minutes at above idle. Noise typically heard when driving below 25 mph or when turning steering wheel while stopped.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2	68040223AE	TIE ROD KIT, Inner end

REPAIR PROCEDURE:

Replace the Inner tie rods. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 19 - Steering> Gear> TIE ROD, Steering> Removal/Installation> INNER TIE ROD.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
19-63-01-90	Tie Rod Ends - Replace Inner - Both (2 - Skilled)	4 - Chassis Systems	0.8 Hrs.

	Related		
02-00-01-96	Set Toe Adjustment (2 - Skilled)	4 - Chassis Systems	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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