

NUMBER: 18-004-14

GROUP: Vehicle Performance

DATE: January 31, 2014

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HELP USING THE WITECH DIAGNOSTIC APPLICATION FOR FLASHING AN ECU IS AVAILABLE BY SELECTING "HELP" THEN "HELP CONTENTS" AT THE TOP OF THE WITECH DIAGNOSTIC APPLICATION WINDOW.

THE WITECH SOFTWARE LEVEL MUST BE AT RELEASE 14.02 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:

Flash: Malfunction Indicator Lamp (MIL) Illumination

OVERVIEW:

This bulletin involves selectively erasing and reprogramming the Powertrain Control Module (PCM) with new software.

MODELS:

2014	(DJ)	Ram 2500
2014	(D2)	Ram 3500 Pickup
2014	(DD)	Ram 3500 Cab Chassis
2014	(DP)	Ram 4500/5500 Cab Chassis

NOTE: This bulletin applies to DJ/D2 vehicles equipped with a 6.4L engine (sales code ESA) and a 66RFE automatic transmission (sales code DFP) built on or before December 5, 2013 (MDH 1205XX) and DD/DP vehicles equipped with a 6.4L engine (sales code ESB) built on or before January 6, 2014 (MDH 0106XX).

SYMPTOM/CONDITION:

A small number of customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the Technician may find that the following Diagnostic Trouble Codes (DTC's) have been set:

- P030X Cylinder Misfire (any cylinder) (applies only to vehicles equipped with a 66RFE sales code DFP)
- P2096 Downstream Fuel Trim System 1 Lean (applies only to DD/DP vehicles)
- P2098 Downstream Fuel Trim System 2 Lean (applies only to DD/DP vehicles)
- P2066 Fuel Level Sensor 2 Performance
- P0401 EGR System Performance (applies only to DJ/D2 vehicles)
- P0441 Evap Purge System Performance

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NOTE: Some vehicles may have been shipped from the plant with summer blend fuel depending on the build date. Use of this fuel in cold climate regions may result in false misfire detection. Ensure vehicle fuel tank has been filled with local winter blend fuel.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all engine systems are functioning as designed. If DTC's other then the ones listed above are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer describes the symptom/condition or if the technician finds the listed DTC's, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

- Reprogram the PCM with the latest software. Follow the detailed service procedures available in DealerCONNECT/TechCONNECT, Refer To Group 8 - Electrical > Electronic Control Modules - Service Information > Module - Powertrain Control > Standard Procedures > PCM/ECM Programming.
- 2. **After PCM reprogramming, the following must be performed:** clear any DTC's that may have been set in other modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow the tech to clear them.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
18-19-06-Y3	Module, Powertrain Control (PCM) - Reprogram (1 - Semi-Skilled)	0.3 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 15 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

FM	Flash Module