



**NUMBER:** 08-005-14

**GROUP:** Electrical

**DATE:** January 16, 2014

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of Chrysler Group LLC.*

**HELP USING THE wiTECH DIAGNOSTIC APPLICATION FOR FLASHING AN ECU IS AVAILABLE BY SELECTING “HELP” THEN “HELP CONTENTS” AT THE TOP OF THE wiTECH DIAGNOSTIC APPLICATION WINDOW.**

**THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 14.01 OR HIGHER TO PERFORM THIS PROCEDURE.**

***SUBJECT:***

Flash: Outside Power Mirrors Will Not Tilt Properly

***OVERVIEW:***

This bulletin involves updating the Left and Right Front Door Modules (DMFL/DMFR) with new software.

***MODELS:***

2014                      (WD)                      Durango

**NOTE: This Service Bulletin applies to vehicles built on or after August 09, 2013 (MDH 0809XX) on or before September 25, 2013 (MDH 0925XX) equipped with Exterior Mirror W/Memory (sales code LEM).**

***SYMPTOM/CONDITION:***

Customer may experience that the outside power mirrors will not tilt enough when the vehicle is in reverse.

***DIAGNOSIS:***

Using a Scan Tool (wiTECH™) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTC's are set. If DTC's are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom, perform the Repair Procedure.

**REPAIR PROCEDURE:**

**NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.**

**NOTE: If this flash process is interrupted/aborted, the flash should be restarted.**

1. Reprogram the Door Module (DMFL/DMFR) with the latest software. Follow the detailed service procedures available in DealerCONNECT/TECHCONNECT, Refer To 8 - Electrical Control Modules - Standard Procedure > FLASH PROGRAMMING.
2. **After reprogramming**, Perform the window relearn procedure.
3. Clear any DTC's that may have been set in other modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow the tech to clear them.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
18-19-14-94	Module, Door Module (DMFL/DMFR) - Reprogram (1- Semi Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

**NOTE: The expected completion time for the flash download portion of this procedure is approximately 6 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.**

**FAILURE CODE:**

FM	Flash Module
----	--------------