
Abort when updating software of engine control unit

Topic number	LI54.21-P-059250
Version	1
Design group	54.21 Control modules/modules
Date	06-20-2014
Validity	231.474
Reason for change	
Reason for block	

Complaint:

Software update of engine control unit terminates prematurely, fails to complete or hangs during step 2.

Cause:

Faulty software identification.

Remedy:

Please contact the XENTRY User Help Desk via PTSS.

Please attach the following data in order to ensure rapid processing:

- Event Log after update attempt
- Quick Test
- ME Control Unit Log

Symptoms
Overall vehicle / Networking / Diagnosis/software / Current problems
Overall vehicle / Networking / Diagnosis/software / Not diagnosable

Work units				
Op. no.	Operation text	Time	Damage code	Note
			54575 90	

Validity		
Vehicle	Engine	Transmission
231.474	*	*