

Service Campaign Bulletin



Mercedes-Benz

Campaign No 2014040004, May 2014

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 207 (E-Cabriolet), Model Year 2014**
Check Seam Seal at Trunk

This Service Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the seam seal at the trunk may not be to specification. To correct this condition, an authorized Mercedes-Benz dealer will rework the trunk seam seal at the next workshop visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 55 vehicles are affected.

Order No. P-SC-2014040004

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Procedure


1. Raise soft top.
2.  Check seam seal at left and right in marked area (arrows, Figure 1) for defects:
 - If seam seal is **OK**: Procedure is complete.
 - If seam seal is **NOT OK**: Proceed to step 3.



Figure 1

3. Repair seam seal:
 - Thoroughly clean area to be repaired.
 - Apply transparent seam sealant.

Workshop Equipment



Caulking Gun

Locally Sourced

Note:

Use a standard size caulking gun to apply the seam sealer p/n A 004 989 29 20 which is a 310ml caulking tube with the standard size plastic applicator tip.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Seam sealant ¹⁾	A 004 989 29 20	15%

¹⁾ 1 container is sufficient for 20 vehicles. Submit as local purchase SEA00159 qty of 1, handling is included.

i Note:

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information**Repair 1**

Operation: Check seal seam at soft top compartment at left and right (02-8488).

Damage Code	Operation Number	Labor Time (hrs.)
97 900 37 8	02-8488	0.1

Repair 2

Operation: Check seal seam at soft top compartment at left and right (02-8488).
Rework seal seam at soft top compartment at left and right (02-8489).

Damage Code	Operation Number	Labor Time (hrs.)
97 900 37 7	02-8488	0.1
	02-8489	0.2

i Note

Operation Number labor times are subject to change.