
COMAND Online: System changes by itself from radio to USB or CD/DVD

Topic number	LI82.60-P-058857
Version	2
Design group	82.60 Radio, audio/video systems
Date	10-27-2014
Validity	Model 222 with COMAND Online (code 531) and model year 2014 (code 804)
Reason for change	Availability of remedy updated
Reason for block	

Complaint:

The COMAND unit (A40/3) intermittently changes the audio source from radio mode to USB or CD/DVD by itself.

Cause:

Software release of COMAND control unit (A40/3).

Remedy:

Replacing parts does not remedy the complaint.

1.) Temporary remedy:

Reset the COMAND unit (A40/3) via the system reset.

However, the complaint may reoccur after the reset.

Note: The user data reset will erase all customer data!!!

2.) Final remedy in preparation:

The software for the COMAND unit (A40/3) is planned for Regio DVD 03/2015.

Symptoms
Communication/information / Entertainment / CD/DVD drive / CD/DVD mode function error
Communication/information / Entertainment / Radio / Turns on without obvious cause
Communication/information / Entertainment / USB input / Audio output faulty

Validity		
Vehicle	Engine	Transmission
222.004	*	*

222.032	*	*
222.033	*	*
222.057	*	*
222.077	*	*
222.082	*	*
222.085	*	*
222.104	*	*
222.123	*	*
222.132	*	*
222.133	*	*
222.157	*	*
222.162	*	*
222.163	*	*
222.165	*	*
222.167	*	*
222.176	*	*
222.177	*	*
222.178	*	*
222.179	*	*
222.182	*	*
222.185	*	*