

iPhone mobile phone: Various complaints after software update to iOS8

Topic number	LI82.70-P-060004
Version	1
Design group	82.70 Cellular telephone, voice control system (VCS)
Date	10-14-2014
Validity	All models with NTG 2.5, 3, 3.5, 4, 4.5, 5
Reason for change	
Reason for block	

Complaint:

1. The iPhone exhibits various fault profiles after updating to iOS 8.
2. The Bluetooth connection between the iPhone and Audio/COMAND is disrupted.

Cause:

New Apple iOS 8 software. Under analysis (by Apple).

Remedy:

Not yet finalized

Perform software update on iPhone when a newer version is available.

Note:

Do not replace any audio components.

Symptoms
Communication/information / Communication / Mobile phone / Telephone / Telephone/cell phone is not detected
Communication/information / Communication / Mobile phone / Telephone / Dropped calls
Communication/information / Communication / Mobile phone / Telephone / Call cannot be connected
Communication/information / Communication / Mobile phone / Telephone / Device error
Communication/information / Communication / Mobile phone / Bluetooth / Bluetooth data communication / Bluetooth malfunction

Validity		
Vehicle	Engine	Transmission
A (168)	*	*
A (169)	*	*
A (176)	*	*
B (242, 246)	*	*
B (245)	*	*

C (203)	*	*
C (204)	*	*
C (205)	*	*
CL (216)	*	*
CLA (117)	*	*
CLK (209)	*	*
CLS (218)	*	*
CLS (219)	*	*
E (211)	*	*
E (212)	*	*
G (463)	*	*
GL (164)	*	*
GL (166)	*	*
GLA (156)	*	*
GLK (204)	*	*
M (164)	*	*
M (166)	*	*
R (251)	*	*
S (217)	*	*
S (221)	*	*
S (222)	*	*
SL (231)	*	*
SLK (172)	*	*
SLS (197)	*	*