



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Replacement Of Manual Shift Paddles On Steering Wheel

Models: 2013 - 2015 Cadillac ATS, XTS
2014 - 2015 Cadillac CTS Sedan VIN A
2009 - 2015 Cadillac CTS VIN D

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A Manual Shift Auxiliary Position Switch (Shift Paddle) may need to be replaced for any number of reasons

Recommendation/Instructions

If replacement of either shift paddle is necessary, the steering wheel does NOT need to be replaced nor does it need to be removed to replace either shift paddle.

Please refer to Service Information "Manual Shift Auxiliary Position Switch Replacement - Steering Wheel" for the applicable vehicle you are working on for the replacement procedure.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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